

**November 28, 2023**

TO: ALL RESPONDERS UNDER REQUEST FOR INFORMATION NO. 23-200014

FROM: Department of Purchasing and Contracting, DeKalb County, Georgia

**ADDENDUM NO. 2**

Request for Information (RFI) No. 23-200014, *Permitting Solutions*, is hereby amended as follows:

- We have received questions pertaining to this RFI. The questions and their resulting answers appear below:

1.	Question:	<i>“Can you please tell me how many staff users the County needs? We do not need a count of the contractors, business owners, property owners, etc. who will be using the online portal to submit and pay for applications, request inspections, etc.”</i>
	Answer:	300.
2.	Question:	<i>“What is the County’s payment processor that it uses for online payments?”</i>
	Answer:	ACI Worldwide.
3.	Question:	<i>“What is the legacy system from which data migration will be performed?”</i>
	Answer:	Infor.
4.	Question:	<i>“Describe how many license types are to be considered for the response to the RFI in addition to renewals?”</i>
	Answer:	A request for clarification was sent to the vendor who asked this question, but none was received. As a result, the County is an unable to provide a response at this time.
5.	Question:	<i>“How may integrations will be needed for this permitting solution?”</i>
	Answer:	GIS, Payment Processor, Electronic Plans, IVR Scheduler.

- It is the responsibility of each responder to ensure that he or she is aware of all addenda issued under this RFI. Please sign and return this addendum. You may email Crystal Creekmore,

RFI 23-200014 Permitting Solutions

Procurement Manager – Team A, at [ccreekmore@dekalbcountyga.gov](mailto:ccreekmore@dekalbcountyga.gov) before the due date to confirm the number of addenda issued.

3. All other conditions remain in full force and effect.

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Crystal Creekmore, MBA, CPPB  
Procurement Manager – Team A  
Department of Purchasing and Contracting

**ACKNOWLEDGEMENT**

Date: \_\_\_\_\_

Addendum No. 2 is hereby acknowledged:

\_\_\_\_\_  
(Company Name)

\_\_\_\_\_  
(Printed Name of Responder’s Authorized Signer)

\_\_\_\_\_  
(Signature of Responder’s Authorized Signer)

\_\_\_\_\_  
(Title)