

The DeKalb County Sanitation Division has implemented its one-day-a-week sanitation collection service change program. This program themed **“Rolling Forward to One: DeKalb’s Approach to Recycling and Solid Waste Management,”** was implemented countywide for single-family residential customers in unincorporated DeKalb County, and the cities of Brookhaven, Dunwoody and Lithonia. The program allows for the use of semiautomated and automated garbage collection technologies.

Collection of garbage, yard trimmings and single-stream recycling will all occur on your designated collection day.

Each residential customer receives a 65-gallon green roll cart for garbage collection only. Recycling options include continued use of the 18-gallon recycling bin and blue recycling bags, or the new blue 65-gallon recycling bin. Each household is encouraged to subscribe to the Curbside Recycling Program by contacting our Customer Service Division at (404) 294-2900 or sanitation@dekalbcountyga.gov.

Please begin using your new roll cart on as soon as you receive it.



DeKalb County Sanitation Division
3720 Leroy Scott Drive
Decatur, GA 30032
(404) 294-2900
sanitation@dekalbcountyga.gov
www.dekalbsanitation.com



SANITATION COLLECTION SERVICE PROCEDURES

All household garbage must be secured in plastic bags prior to placement in the roll cart. This not only reduces odor and insects; it keeps the inside of the cart clean. It will also ensure all waste materials are removed from the carts, and minimizes litter falling onto the street.

Place your sanitation roll cart next to the street in your driveway apron or at the corner of your driveway by 7 a.m. on your designated collection day.

Place your sanitation roll cart away from other objects, including mailboxes, trees, fire hydrants, parked cars and sidewalk utility boxes.

The arrows on the lid of the cart should be pointing toward the street to ensure efficient collection services. Lids should be kept closed.

Your collection service will occur by sunset or nightfall on your scheduled collection day. Residents are not allowed to leave the roll cart at the curb overnight.

Please **DO NOT** put trash on top of the roll cart. If full, please place all securely tied bag(s) of garbage next to the cart without obstructing the collection process.

Roll carts are the property of DeKalb County. Please **DO NOT** alter the carts with an address or anything else. Each cart has a serial number and is registered to a specific residential address.

If you have any questions, please contact our Customer Service Division at (404) 294-2900 for assistance. Walk-in office hours are 7 a.m. to 6 p.m., Monday to Friday. Telephones are answered Monday to Friday from 7 a.m. to 6:30 p.m.



35 Gallon 45 Gallon 65 Gallon 95 Gallon

DEKALB COUNTY SANITATION DIVISION



DEKALB'S APPROACH TO RECYCLING AND SOLID WASTE MANAGEMENT



Lee May

Interim Chief Executive Officer

Board of Commissioners

Nancy Jester, District 1
Jeff Rader, District 2
Larry Johnson, District 3
Sharon Barnes Sutton, District 4
Vacant, District 5
Kathie Gannon, District 6
Stan Watson, District 7

HOW

HOW TO

1. HOW TO LOAD ROLL CART

Please be sure to follow all instructions regarding which materials may be placed into cart. Bag all garbage in secured plastic bags before placing inside of cart.



2. HOW TO MOVE ROLL CART

Ensure that cart lid is closed. DO NOT tilt or roll cart with the lid open. Grab the handle with both hands and carefully tilt cart toward you. Push or pull the cart to roll it. DO NOT drag cart.

3. HOW TO TRANSPORT ROLL CART ON SLOPES

Handle cart with care while transporting on inclines or slopes. Push cart when going downhill and pull the cart when going uphill. Take caution in transporting cart when the ground is slippery, such as during rain or frozen precipitation.



4. COLLECTION



Place cart at the curb with the arrows on the lid pointing toward the street. Due to the collection process, the cart should be clear from obstructions. Remove empty cart from the curb after it has been serviced. Do not leave cart at curb overnight.

5. ROLL CART LID

To place materials inside cart, raise the lid by grasping it from the front and lift. Close the lid after placing waste in cart. Be sure to keep your fingers clear of cart when closing the lid. Keeping the lid closed will ensure that materials stay dry inside, reduce odors, and discourage insects and animals from invading the contents.



6. HOW TO STORE ROLL CART

It is the resident's responsibility to store cart in a convenient, safe location. DO NOT store cart near open flame, fireplace, grill, furnace or any other heat source.

7. MAINTENANCE OF ROLL CART

Cleanliness of cart is also resident's responsibility. Clean cart periodically with water and allow to dry.



8. SAFETY REQUIREMENTS CONCERNING CART CONTENTS

DO NOT place hot ashes or liquids inside roll cart. DO NOT place loose waste in cart. Secure all waste materials in plastic bags.

9. SAFETY PRECAUTIONS

DO NOT sit, climb or stand on roll cart lid. Never allow children to play in or around the cart.

10. SPECIAL COLLECTION

Call Customer Service at (404) 294-2900 to arrange for pickup of bulky items such as furniture, dead animals and other materials not identified (see details online under Residential & Special Pickup at www.dekalbsanitation.com).

11. REMEMBER

All household garbage, yard trimmings recycling and single-stream recyclable materials must be placed curbside by 7 a.m. on your scheduled collection day.

Household garbage placed in containers not approved by DeKalb County's Sanitation Division will not be serviced.



"Garbage collection will be more efficient, more effective, cleaner, and most of all, safer for our employees."

Lee May
Interim Chief Executive Officer

Please direct your inquiries to:

Customer Service Division

7 a.m. - 6:30 p.m. (M-F)

Phone: 404-294-2900

Email: sanitation@dekalbcountyga.gov