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FOR IMMEDIATE RELEASE

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DeKalb Workforce Development Teams with Wipro for Direct Hiring Event *100 jobs to be awarded on June 14*

DECATUR, Ga. – DeKalb Workforce Development (DWD) has partnered with Wipro Business Process Services, a part of Wipro Ltd. (NYSE:WIT), a leading global information technology, consulting and business process services company, for a direct hiring event on **Tuesday, June 14, 2016**, from **10 a.m. – 2 p.m.** The hiring event will take place at the **DWD office** located at **774 Jordan Lane, Bldg. 4**, in **Decatur**.

Wipro plans to hire 50 customer service agents and 50 technical support agent during the event.

“This hiring event is one of the many opportunities DeKalb County offers to provide employment for its residents through DeKalb Workforce Development,” said DeKalb Interim CEO Lee May.

JOB TITLE	QUALIFICATIONS
Call center experience required for <u>ALL</u> positions.	
Customer Service Agent (\$12 per hour)	Six months proven call center experience, health care industry preferred; high school diploma/GED equivalent. Customer service call center experience required Must pass Customer Service Prove It! Assessment
Technical Support Agent (\$12 per hour)	One plus years’ experience in diagnosing and repairing PCs or consumer electronics. Proficient to advanced computer skills in Microsoft and Mac, including Microsoft Office. Excellent interpersonal, written and oral communications skills. Must pass Technical Support Prove It! Assessment
Professional dress, resume and photo ID required for consideration.	

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As a result of successful collaboration in assisting jobseekers in gaining sustainable employment during previous hiring event on May 26, approximately 50 jobseekers were interviewed and over 30 candidates received offers of employment on the spot. The positions filled included full-time customer service and technical support agents. Candidates will be starting in their new positions over the next few weeks.

For more information on upcoming events at DeKalb Workforce Development, please go to www.dekalbworkforce.org or call the main desk at 404-487-3400.

DWD is an EEO/M/F/D/V employer/program. Auxiliary aids/services are available upon request to individuals with disabilities. The hearing impaired may call 1-800-255-0135 for assistance. DWD is 100 percent federally funded by the U.S. Department of Labor, and a proud partner of the American Job Center Network.

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