



**MEDIA CONTACT**

[Burke Brennan](#), Press Secretary  
P: 404-371-6305 | M: 678-201-7209

[Andrew Cauthen](#), Communications Manager  
P: 404-371-2806 | M: 470-553-4408

**FOR IMMEDIATE RELEASE**

September 7, 2016

## DeKalb Workforce Development to Team Up with Wipro for Direct Hiring Event *100 Jobs to be filled Sept. 8-9*

**DECATUR, Ga.** – DeKalb Workforce Development (DWD) is partnering with Wipro Business Process Services for a direct hiring event on **Thursday, Sept. 8**, and **Friday Sept. 9, from 9 a.m. to noon**. The hiring event will take place at the DWD office, located at **774 Jordan Lane, Bldg. 4, Decatur**.

Wipro Business Process Services, a part of Wipro Ltd. (NYSE:WIT), a leading global information technology, consulting and business process services company, will hire for the following jobs during the event:

JOB TITLE	QUALIFICATIONS
<b>Call center experience required for <u>all</u> positions.</b>	
<b>Customer Service Agent</b> (\$12 per hour)	Six months proven call center experience, health care industry preferred; high school diploma/GED equivalent.  <b>Customer service in call center environment required.</b>  <b>Candidates must pass customer service Provelt assessment.</b>
<b>Technical Support Agent</b> (\$12 per hour)	At least one year of experience in diagnosing and repairing PCs or consumer electronics. Proficient to advanced computer skills in Microsoft and Mac, including Microsoft Office. Excellent interpersonal, written and oral communications skills.  <b>Candidates must pass technical support Provelt assessment.</b>
<b>Professional dress, resume and photo ID required for consideration.</b>	

Successful candidates will start in their new positions over the next few weeks.

(more)

## **Wipro Hiring Event – Page 2**

During previous Wipro hiring events, approximately 240 jobseekers were interviewed and more than 150 candidates received employment offers on the spot. The positions filled included full-time customer service agents and technical support agents.

For more information on upcoming events at DeKalb Workforce Development, go to [www.dekalbworkforce.org](http://www.dekalbworkforce.org) or call (404) 687-3400.

DWD is an EEO/M/F/D/V employer/program. Auxiliary aids/services are available upon request to individuals with disabilities. Persons with hearing impairments may call 1-800-255-0135 for assistance. DWD is fully funded by the U. S. Department of Labor and is a proud partner of the American Job Center Network.

###

Follow news from DeKalb County at [@ItsInDeKalb](https://twitter.com/ItsInDeKalb) on Twitter and sign up for additional updates at [www.onedekalb.com](http://www.onedekalb.com) or send a text message with the word ONEDEKALB to 22828 (message and data rates may apply).