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FOR IMMEDIATE RELEASE

May 29, 2018

DeKalb Water Bill Payment Mailing Address Has Changed

DECATUR, Ga. – The address for all DeKalb County utility payments, including water/sewer payments, has changed. DeKalb County's utility payments are processed by Wells Fargo, which is moving its Columbus, Georgia, retail payment processing to its strategic Charlotte, North Carolina, processing site.

All payments mailed to the old payment center will be forwarded to the new address. There will be no late penalties for forwarded payments.

All payments mailed after June 4, 2018, should be sent to:

DeKalb County Remittance
P.O. Box 71224
Charlotte, NC 28272-1224

Customers may continue making payments by phone at 1-866-227-8924; in the lobby at 774 Jordan Lane, Suite 200, Decatur, GA 30033; and online at www.dekalbcountyga.gov.

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