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**FOR IMMEDIATE RELEASE**

June 22, 2017

**CEO Thurmond to Give Third Water Billing Update**  
*Meeting also to be livestreamed and on Facebook Live*

**DECATUR, Ga.**—DeKalb CEO Michael Thurmond will detail progress made toward addressing the water billing crisis during his third update meeting on **Thursday, June 29, at 6:30 p.m.**, at **Maloof Auditorium, 1300 Commerce Drive, Decatur, GA 30030**.

Before the meeting, DeKalb County water billing representatives will be available to assist customers with new water billing disputes and general water billing questions. Representatives also will be able to verify whether the customer is in dispute process. Customers also will be able to learn whether their bills are still being held for evaluation.

DeKalb County water billing representatives will not be able to access the billing system, provide specific account information or review the current dispute status.

In addition to the question-and-answer period held during the update, citizens can submit questions on It's in DeKalb's Facebook page or Twitter account, @ItsInDeKalb. Due to time constraints, not all questions may be answered at the meeting. Questions should be general in nature; CEO Thurmond will be unable to answer specific account questions. For specific account information, call Utility Customer Operations at 404-378-4475.

The update will be available live on It's In DeKalb's Facebook page and live-tweeted with the hashtag #NewDayProject. Also, it will be broadcast on Comcast Cable Channel 23 for residents living in DeKalb County and livestreamed at [www.dekalbcountyga.gov/dctv](http://www.dekalbcountyga.gov/dctv).

For more information, visit [www.dekalbcountyga.gov/waterbilling](http://www.dekalbcountyga.gov/waterbilling).

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