

Commercial Recycling Account Payment Options ♦ Viewing and Printing Statements

Dear Commercial Recycling Customer:

Please find below information on available payment options, as well as instructions on how to view and print statements.

Online Payments

- Visit **dekalbcountyga.gov** and click on the *payments* tab.
- Click on the *Sanitation* tab.
- Enter the *account/customer number* on the following screen.
- Click on the *login* tab.
- Click on the *make a payment* option on the left side of the screen and follow the prompts.
- At the end of the transaction, you will be provided a *confirmation number*. A \$4 nonrefundable third-party processing fee will be added to online payments.
- The account balance and all statements can be viewed and printed as PDF files.

Automated Telephone Payments

- Call 1-866-227-8924; select *option 2*.
- Select the *pay commercial sanitation bill* option.
- Enter the *account number*.
- Enter the appropriate *payment amount* and follow the remaining prompts to complete payment.
- At the end of the transaction, you will be provided a *confirmation number*. A \$4 nonrefundable third-party processing fee will be added to telephone payments.

Mail Payments

Please make checks payable to the *DeKalb County Sanitation Division*, and mail to 3720 Leroy Scott Drive, Decatur, GA 30032, Attention: Commercial Recycling.

In-person Payments

Please visit the Sanitation Division's administrative office at 3720 Leroy Scott Drive, Decatur, GA 30032.

Should you have any questions, contact our customer service team at (404) 294-2900 or sanitation@dekalbcountyga.gov.

Thank you for your commitment to environmental sustainability through your dedication to recycling. It is always a pleasure serving you.