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Dear DeKalb Resident:

The Sanitation Division recently celebrated 81 years of service to county residents. Over these eight decades, our service offerings have transitioned to one-day-a-week collection service in 2015 - reflecting one of the most extensive service changes in the County's nearly 200-year history; from the simplicity of the recycling program to the introduction of a more comprehensive recycling program, which includes single-stream recycling, electronics recycling, glass recycling, and shoe, clothing and toy recycling; and from the use of manual to fully automated collection trucks. Whatever the changes, our Employee Creed of Service – **A Tradition of Efficiency. Accountability. Resilience. Integrity** – guides our thoughts and actions as our teams continually strive to serve with exceptionalism.

One of our foremost priorities is ensuring efficiency within all aspects of our operations, while maintaining fiscal responsibility in the face of rising operating costs. This focus on operational efficiency has led to our Division's recognition for maintaining standards of excellence in the areas of integrated solid waste management systems, transfer station operations, landfill management, communications, public education and waste-to-energy programs. Our team members have received several professional awards of excellence, including recognition through the American Public Works Association (APWA) Georgia Chapter, the national APWA Emerging Leaders Academy and the SWANA Georgia Chapter. Further, our team's focus on advancing the County's environmental stewardship goals has led to national recognition for various environmental programs, including our recycling program.

As we continue enhancing our service operations and expanding our service area in 2019 and beyond, and as we continue advancing our shared purpose of establishing and maintaining community partnerships, we look forward to bringing you the best in service excellence and operational standards that align with our approved business model.

Thank you for your continued patronage. It is always a pleasure serving you.

At your service,



Tracy Hutchinson
Director - Sanitation Division