

BRIARCLIFF CORRIDOR WATER INFRASTRUCTURE REPLACEMENT PROJECT

Frequently Asked Questions

August 29, 2019

Q. What is the purpose of the Briarcliff Corridor Water Infrastructure Replacement Project?

A. This project will replace 44,500 feet of water mains to improve the water infrastructure in the Briarcliff Road/N. Decatur Road area.

Q. Why is this project needed?

A. A review of our records found service complaints dating back well over a decade. The high volume of calls in May and June 2019 prompted the County to deploy all available resources to evaluate the localized water system. Further investigation in June 2019 determined that these water lines needed repair or replacement due to aging infrastructure.

Q. What are the benefits of the Briarcliff Corridor Water Infrastructure Replacement Project?

A. The benefits include:

- Improved water service
- Long term infrastructure improvements
- Optimized water valve layout for operation access and response activities

Q. When will the project begin and end?

A. Even though design and pre-construction planning work has already started, actual construction activities will begin on September 23. This project is expected to last approximately 24 months.

Q. What will be the work hours during construction?

A. Normal construction hours will be from 9 a.m. to 3 p.m., Monday through Friday, excluding major holidays. In some cases, extended weekday hours or weekend work may be necessary. Notification of any change regarding construction work hours will be provided via the County's website.

Q. What are the major construction phases of the project?

A. The project will be completed in the following phases:

1) Phase 1:

Four contractors beginning work in multiple locations

- a. N. Decatur Rd. and Briarcliff Rd., south of N. Decatur Rd.
- b. Oxford Rd. and Harvard Rd., north of N. Decatur Rd.
- c. Oakdale Rd.
- d. Springdale Rd.

2) Phase 2:

After completing their respective work in Phase 1, four contractors will begin 2nd phase

- a. Lullwater Rd. and The By Way
- b. Oxford Rd., Cameron Ct. and Briardale Ln.
- c. Portion of Emory Rd., Oakdale Rd., Cornell Rd. and Springdale Rd., north of N. Decatur Rd.

Q. What impacts will construction have on traffic in the surrounding community?

A. There will be rolling, single-lane closures to maintain traffic flow. No complete road closures are currently planned. Please plan travel around construction zones.

Q. Will I lose water service?

A. There will be limited scheduled outages throughout the project. In those cases, affected residents will be notified 48-72 hours ahead of an outage.

Q. What should I do next?

A. Please visit the project page at: www.dekalbcountyga.gov/briarcliffproject.
Review your private infrastructure for consistency with the plumbing code.
Please be aware of construction signs throughout the area.

Q. Who can I contact if I have additional questions about the project?

A. For general project updates or information, contact the DWM Project Information Hotline at 1-800-986-1108, Monday through Friday, from 8:30 a.m. to 5:00 p.m., or email: projectinfo@dekalbcountyga.gov. However, if you have a water service emergency, please contact DWM dispatch at 770-270-6243.