

September 03, 2020

TO: All Bidders under **RFP No. 20-500554, Phone Interpreter Services**

FROM: Department of Purchasing and Contracting, DeKalb County, Georgia

ADDENDUM NO. # 2

Request for Proposals (RFP) No.: RFP No. 20-500554, Phone Interpreter Services is hereby amended as follows:

1. The due date for proposals submission has been extended to **September 17, 2020 at 3:00 p.m. EST.**

2. We have received questions pertaining to this RFP. The questions and their resulting answers appear below:

A. **Question:** Please confirm if this RFP is requiring simultaneous interpreting services?

Answer: Yes, the RFP requires simultaneous interpreting services.

B. **Question:** Would you please share your current monthly OPI usage with us?

Answer: The estimated annual call volume is 45,000 minutes, please see page 15 of the solicitation for further details.

C. **Question:** Would you be willing to share with us an OPI invoice for July with incumbent and rate redacted? Or just share with us the anticipated contract value?

Answer: To receive information about the previous contract, please submit an open records request following the instruction contained in the link below:

<https://www.dekalbcountyga.gov/open-records-request-purchasing>

D. **Question:** Section II(E) of the RFP states that: Successful responder shall have experience serving E911 centers with a minimum call intake of 500,000 per year and a minimum of three (3) positive recommendations from such agencies.

We haven't served 911. Hence, we have the feeling that we are not fit for your request. Please let us know if you can be flexible about this condition and that we still can send our proposal?

Answer: You may submit a proposal; however, the minimum qualifications requirement(s) are requested and will be evaluated according to the request.

E. **Question:** Is the LSBE requirement for DeKalb County suppliers only?

Answer: Please see Attachment E, pages 19-20 of the solicitation for details regarding LSBE Participation requirements.

F. **Question:** Do you anticipate extending the bid due date?

Answer: The bid due date has been extended to **3:00 p.m. EST, September 17, 2020.**

G. **Question:** What additional details are you willing to provide, if any, beyond what is stated in bid documents concerning how you will identify the winning bid?

Answer: Recommendation for award shall be made based upon the evaluation factors set forth in Section IV, Page 8 of the RFP.

H. **Question:** Will there will be another mandatory meeting for this RFP and if not, can you still submit a bid offer without the meeting?

Answer: Currently there are no additional LSBE meetings scheduled for this solicitation. Please be advised that LSBE Meeting attendance for one of the dates and times listed in the solicitation is mandatory to remain responsive.

I. **Question:** Was this bid posted to the nationwide free bid notification website at www.mygovwatch.com/free? Other than your own website, where was this bid posted?

Answer: By policy, solicitations are posted to the Dekalb County website, advertised in the legal organ (The Champion newspaper), the Georgia Procurement Registry and County registered suppliers for these services.

J. **Question:** Can I get a copy of the proposal and any addendums?

Answer: Yes, please retrieve a copy at our County's website, using the link below:

<https://www.dekalbcountyga.gov/purchasing-contracting/bids-itb-rfps>

3. It is the responsibility of each proposer to ensure that he/she is aware of all addenda issued under this RFP. Please sign and return this addendum. You may contact Lola Awonusi, Procurement Technician, at oawonusi@dekalbcountyga.gov before the proposals are due to confirm the number of addenda issued.
4. All other conditions remain in full force and effect.



[Omolola Awonusi \(Sep 3, 2020 09:29 EDT\)](#)

Lola Awonusi

Procurement Technician

Department of Purchasing and Contracting



[Delois Robinson \(Sep 4, 2020 06:20 EDT\)](#)

ACKNOWLEDGMENT
RFP No. 20-500554, Phone Interpreter Services

Date: _____

The above Addendum #2 is hereby acknowledged:

(NAME OF FIRM)

(Name and Signature)

(Title)

Addendum No. 2 20-500554 Phone Interpreter Services

Final Audit Report

2020-09-04

Created:	2020-09-03
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"Addendum No. 2 20-500554 Phone Interpreter Services" History

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