June 24, 2021

TO: All Bidders under **RFP No. 21-500586, Emergency Notification System (ENS) (Multi-year Contract)**

FROM: Department of Purchasing and Contracting, DeKalb County, Georgia
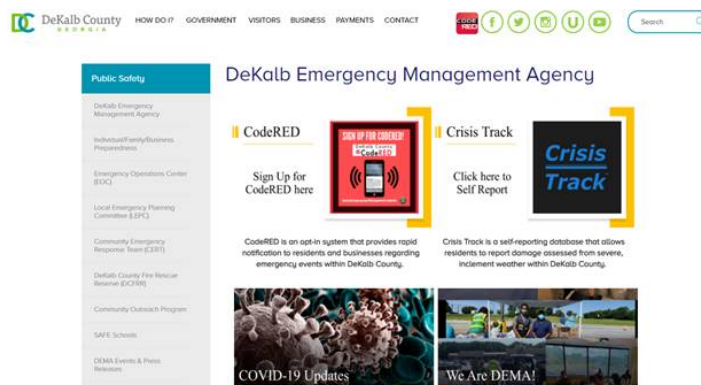
ADDENDUM NO. # 2

Request for Proposals (RFP) No.: 21-500586, Emergency Notification System (Inspection, (ENS) (Multi-year Contract) is hereby amended as follows:

1. We have received questions pertaining to this RFP. The questions and their resulting answer appear below:

    A. ***Question***: Can the County clarify what it is looking for in reference to the following (found under section - Professional Services, F. Interface to Existing Systems (pg. 12 of the RFP).
        "This citizen and business registration page will need to be accessible from the DeKalb County Government Web-site, and it will also need to be populated with the default information including name, address and phone number that is currently available to the general public through the white pages, yellow pages or an on-line directory service."

        Answer: This means that the registration page for the proposed solution should be accessible from the County's website, as it is the case for CodeRED (our current system). We have a link on our DEMA County webpage (https://www.dekalbcountyga.gov/dema/dekalb-emergency-management-agency) that takes people to the registration site. {Please see image below for reference}

    B. ***Question***: Does DeKalb County have a budget allocated for this project? If so, is it a lump sum or a yearly total for the potential 5 years?

        Answer: Yes, a yearly total for the 5-year period.

C. **_Question_**: Besides English and Spanish, are there any additional languages that are also a minimum requirement for the Emergency Notification System service?

Answer: There are no other language requirements. It would be a perk, but it is not a requirement at this time.

D. **_Question_**: Have there been any issues with the current vendor?

Answer: There was one issue with an alert that was sent out accidentally, but CodeRED (our current vendor) worked very well to stop the outgoing messages and educated us on how avoid it the next time.

E. **_Question_**: _Reference: Schedule B. Functional Requirements Checklist_ Does the County require the solution being offered to be FEMA IPAWS certified? FEMA has a set number of software that have been officially tested by FEMA and approved. Many software states they can do IPAWS but are not officially approved on the FEMA IPAWS approved list. If not officially on this list, the solution is not approved by FEMA for IPAWS message generation which is key to County's EMD?

Answer: Yes, we require that the solution be IPAWS certified. We went through a good deal of work to obtain access to the FEMA IPAWS portal. If we start using another one (even if it is approved by FEMA) we may fall off with the IPAWS requirements.

F. **_Question_**: Does the County desire to have an Emergency Notification System that can integrate in with the County's current Emergency Notification Hardware/Software Systems in place? With time being so critical during emergencies, does the County desire to have a solution that can integrate in Indoor and Outdoor Notification Systems (Overhead Paging, Signs, TVs, Outdoor Weather Sirens, Lights, Etc.).

Answer: It would be a welcomed bonus to have a system that could integrate with our other platforms. We can implement this option, if provided by the vendor.

G. **_Question_**: _Reference: Section F. Interface to Existing Systems (Page 12 of RFP)._ Outside of the "white, yellow, directory" information, does the County desire to have any other 3rd Party software integrated in with the Emergency Notification System? For example, does the County require any Human Resources software for automatic database updates in the Emergency Notification System software? etc. This integration allows for

the County to save time and ensures that information in the Emergency Notification System software is accurate and updated without any human interface. This integration can be with any database software the County utilizes.

Answer: It would be a welcomed advantage to have our County database able to be uploaded into the system for when we would like to create weather groups. Currently, we are unable to specify any County utilized software that will be able to integrate into the Emergency Notification System. Hence, this is not a mandatory requirement at this time.

2. It is the responsibility of each bidder to ensure that he/she is aware of all addenda issued under this RFP. Please sign and return this addendum. You may contact Lola Awonusi, Procurement Agent, at oawonusi@dekalbcountyga.gov before the proposals are due to confirm the number of addenda issued.

3. All other conditions remain in full force and effect.

Omolola Awonusi (Jun 24, 2021 09:06 EDT)

Lola Awonusi
Procurement Agent
Department of Purchasing and Contracting
Delois Robinson

ACKNOWLEDGMENT
RFP No. 21-500586, Emergency Notification System (ENS) (Multi-year Contract)

Date: _____

The above Addendum #2 is hereby acknowledged:

_____
(NAME OF FIRM)

_____   _____
(Name and Signature)   (Title)

Addendum No. 2, RFP No. 21-500586

Final Audit Report 2021-06-24

Created:	2021-06-24
By:	Omolola Awonusi (oawonusi@dekalbcountyga.gov)
Status:	Signed
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"Addendum No. 2, RFP No. 21-500586" History

🗎 Document created by Omolola Awonusi (oawonusi@dekalbcountyga.gov)
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