



## **E911 Communications Director**

DeKalb County Government "Forward Together"

DeKalb County, Georgia, seeks highly qualified applicants for the transformational leadership position of E911 Communications Director. This position offers a unique opportunity to further develop policies, procedures, and customs to efficiently support public safety practices, while enhancing and supporting positive outcomes for citizens within DeKalb County. DeKalb County's E911 Center serves as the public safety answering point for unincorporated DeKalb as well as most of the cities located within the County.

#### **POSITION**

This is a challenging position in a progressive environment requiring implementation of national best practices, as well as advanced thoughtfulness, reasonableness and prudence. The E911 Communications Director reports to the Deputy Chief Operating Officer for Public Safety and directs the Communications Center for the County.

The E911 Communications Director oversees sworn public safety personnel, as well non-sworn personnel which make up the majority of the department.



#### **IDEAL CANDIDATE**

The successful candidate will have strong operational knowledge of a 911 communications center with an ability to foster productive interpersonal communication with subordinates. The successful applicant must be a leader who ethically influences human behavior to achieve organizational goals that serve the public, while developing individuals, teams, and 911 Communications for future service.

### **QUALIFICATIONS**

Bachelor's degree in Business Administration, Communications, Emergency Management, Public Administration, Criminal Justice, Public Safety, or a related field required (Master's degree preferred); ten years of progressively responsible experience in emergency communications, with three years of senior management experience for a comparably sized organization or as a director for a smaller organization; or any equivalent combination of education, training and experience which provides the requisite knowledge, skills and abilities for this job.

Must possess and maintain a valid Georgia driver's license; must possess and maintain the following certifications or attain within six months: GCIC and NCIC, Emergency Medical Dispatch (EMD), Georgia Peace Officer Standards and Training (POST), and Cardiopulmonary Resuscitation (CPR). Must attain Association of Public Safety Communications Officials (APCO) Certified Public-Safety Executive Program Certification within two years of employment.



Annual Salary Range: \$110,694 - \$171,579 Commensurate with Experience

Applications accepted:
Until Filled

Please apply online at: www.dekalbcountyga.gov

**Questions may be directed to:** 

Carlton Beck, PHR

Human Resources Generalist, Sr. cabeck@dekalbcountyga.gov (404) 371-4058

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Human Resources
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An Equal Opportunity Employer



# JOIN OUR TEAM!

DeKalb's mission is to make the priorities of our citizens the priorities of County government by achieving a safer DeKalb, building stronger neighborhoods, creating a fiscally accountable and more efficient County government, and uniting the citizens of DeKalb County.