

NEW RESIDENTIAL SANITATION SERVICE



CITY OF PINE LAKE



Dear City of Pine Lake Resident:

We are delighted to welcome you to the DeKalb County Sanitation Division service area.

Your scheduled collection day will be Wednesday, beginning December 5, 2018

In mid-November, a standard 65-gallon garbage roll cart will be delivered to your service address. A new residential customer welcome packet will be attached to your roll cart, **and will contain important information on your scheduled sanitation service day**; garbage, recycling, yard trimmings, bulky item and special collection service offerings; collection policies and procedures; and more. The following items will be included in your welcome packet:

Letters

- Recycling program welcome letter
- New sanitation customer welcome letter
- Establishing residential recycling service letter

Forms and Applications

- Garbage roll cart request form
- Residential single-stream recycling subscription form

Brochures

- Residential collection procedures brochure
- 2018 and 2019 holiday collection schedules

Recycling Program

- Single-stream recycling program flyer
- Glass recycling and drop-off locations flyer
- Joint recycling, FOG and anti-litter campaign flyer

Flyer

- Container requirements flyer (English and Spanish)

While the **curbside single-stream recycling program** is optional, residents are encouraged to subscribe to this service by submitting a request via our online portal at dekalbsanitation.com; attending the next recycling roll cart exchange event on Dec. 8, 2018, from 9 a.m. – 2 p.m., at the North DeKalb Mall, 2050 Lawrenceville Highway, Decatur, GA 30033; or visiting our office in person at 3720 Leroy Scott Drive, Decatur, GA 30032, between 7 a.m. and 6 p.m.

For more information on our collection policies and procedures, as well as our comprehensive recycling program, visit our website at www.dekalbsanitation.com, or contact our customer service team at sanitation@dekalbcountyga.gov or 404.294.2900. On behalf of our various operational areas, we look forward to serving you.