

## RESIDENTIAL SINGLE-STREAM RECYCLING PROGRAM

### Changes to recycling container options Frequently Asked Questions

The DeKalb County Sanitation Division no longer offers 18-gallon bins and 40-gallon bags as part of the residential single-stream recycling program. A new standard 35-gallon roll cart will replace the bins and bags. This change offers recycling subscribers a more practical and durable recycling container, and allows for safer and more efficient curbside recycling collection using automated collection vehicles.

#### What recycling container options will be available once the change is implemented?

Only 35- and 65-gallon recycling roll carts will be offered and immediately available to recycling subscribers. Prior to obtaining a 35- or 65-gallon roll cart, existing recycling subscribers **MUST** trade in/return any existing 18-gallon bins. A trade-in must be done in person at the Sanitation Division's administrative office, 3720 Leroy Scott Drive, Decatur GA 30032.

#### Is there a cost for obtaining a 35-gallon roll cart?

No. Both new and existing recycling subscribers can obtain a complimentary 35-gallon roll cart. Existing subscribers **MUST** trade in/return the 18-gallon recycling bin prior to obtaining the 35-gallon roll cart.

#### Is there a cost for obtaining a 65-gallon roll cart?

Yes. Both new and existing recycling subscribers can upgrade to a 65-gallon roll cart for a one-time \$15 prepaid fee, if desired. Existing subscribers **MUST** trade in/return the 18-gallon recycling bin prior to receiving the 65-gallon roll cart. Prepaid fees can be made online, via telephone, in person at the Sanitation Division's administrative office or via USPS mail. Please visit [www.dekalbsanitation.com](http://www.dekalbsanitation.com) for more information on prepaid fee payment options and instructions.

#### How can a resident submit a request for a 35- or 65-gallon roll cart?

Residents can submit requests online by visiting [www.dekalbsanitation.com](http://www.dekalbsanitation.com); **OR** by completing the single-stream recycling subscription request form (available on the Division's website) and emailing it to [sanitation3720@dekalbcountyga.gov](mailto:sanitation3720@dekalbcountyga.gov) or mailing it to the Sanitation Division's administrative office; **OR** in person by visiting the Sanitation Division's administrative office.

#### What will be the processing time once a request is submitted?

Once an application has been received, residents should allow up to ten business days for roll cart delivery.

#### Can residents request home delivery for roll carts?

Residents can collect roll carts at the Sanitation Division's administrative office, 3720 Leroy Scott Drive, Decatur, GA 30032. However, roll carts can also be delivered to residents' homes.

#### Can a resident obtain more than one recycling roll cart?

Yes, residents can be approved for up to two roll carts. This will result in an increase in annual sanitation assessment fees from \$265 to \$350. Prorated annual assessment fees must be paid in advance of receiving an additional roll cart.

#### Will recyclable materials placed curbside in 18-gallon bins or 40-gallon bags still be collected?

While the Sanitation Division is moving toward the two roll cart options, recycling subscribers are able to use existing bins and bags **for the time being**. Subscribers with 40-gallon bags can continue using them until their inventory is fully depleted. Subscribers with 18-gallon bins must return/trade them in by December 28, 2018, for a 35- or 65-gallon roll cart.

#### What will be the end use of returned 18-gallon recycling bins?

All bins returned by recycling subscribers will be repurposed for integration into the DeKalb County School District's recycling program.

**For more information, please visit [www.dekalbsanitation.com](http://www.dekalbsanitation.com)**