



Sanitation Division Administrative Office



Standard Garbage Roll Cart (65 gallon)



CNG Station – Seminole Road Landfill



Sanitation Division CNG Fleet



Glass Recycling Program

Customized Commercial Recycling Programs

DeKalb Senior Centers
Institutions of Higher Education
DeKalb County School District

And More

Residential Garbage Roll Cart Request Form

Customer Information

Applicant name _____

Service address _____

Email (required) _____ Phone _____

Available Roll Cart Options - 35, 45, 65 and 95 gallon

*Residents establishing new service receive a standard 65-gallon roll cart (can be exchanged for a 35- or 45-gallon roll cart at no fee); prorated and prepaid annual sanitation assessment fees apply

Type of Property

- ☐ Owner
 ☐ Tenant
 ☐ New resident*
- ☐ Single-family
 ☐ Triplex
 ☐ Condominium
- ☐ Townhome
- ☐ ADA-assisted collection ("Request for Disabilities Accommodation" form approval required)

Roll Cart Exchange

95-gallon roll cart requests require one-time prepaid \$15 fee and mandatory recycling subscription; limited to one request per customer; return of current roll cart is required

Cart size Payment confirmation #

Additional Roll Cart

Requires an increase in annual sanitation assessment fees and mandatory recycling subscription; prorated annual sanitation assessment fees must be paid in advance of roll cart delivery

- ☐ Please confirm acceptance of an increase in annual sanitation assessment fees

Cart size #of additional carts

Replacement Roll Cart

Current cart size Replacement cart size

- ☐ Lost
 ☐ Stolen
 ☐ Damaged

Once an application has been received, please allow up to ten business days for roll cart delivery. **All required prepaid fees must be made prior to submitting this request. Please see page two for prepaid fee payment options and instructions.**

For Office Use

Date received	Comments
Account #	
Service request #	
Lot __ North __ South __ Central __ East	

PREPAID FEE PAYMENT OPTIONS

Garbage roll cart upgrade

The DeKalb County Sanitation Division is pleased to announce the following prepaid fee payment options for garbage roll cart upgrade requests **(please use generic account number 7095731):**

Garbage roll cart upgrade – one-time \$15 prepaid fee

Online - Visit www.dekalbcountyga.gov; select the make payment option; select the commercial & residential sanitation option; enter account number **7095731**; select the make payment option; select the proceed with payment option; select the sanitation bill option; enter **7095731** in the Customer Number field; enter **Recycle** in the Last Name field; enter **30032** in the Zip Code field. The account may indicate a credit balance; please disregard. Please enter the appropriate payment amount, and follow the remaining prompts to complete payment. At the end of the transaction, a confirmation number will be provided, and will be required for completing the roll cart request. A \$4 nonrefundable third-party processing fee will be added to online payments.

Telephone automated system - Please call 1-866-227-8924; select option 2; select the pay commercial sanitation bill option; enter account number **7095731** when prompted for a customer number. The account may indicate a credit balance; please disregard. Please enter the appropriate payment amount and follow the remaining prompts to complete payment. At the end of the transaction, a confirmation number will be provided, and will be required for completing the roll cart request. A \$4 nonrefundable third-party processing fee will be added to telephone payments.

Mail - Please make checks payable to the DeKalb County Sanitation Division and mail to 3720 Leroy Scott Drive, Decatur, GA 30032. **Please reference the service address, and "garbage roll cart upgrade" in the memo section of your check.**

In person - Please visit the Sanitation Division's administrative office at 3720 Leroy Scott Drive, Decatur, GA 30032. Payments via check, cash and debit or credit cards are accepted.

Roll cart delivery time line - Once payment has been made and confirmed, residents should allow up to ten business days for roll cart delivery.