



Sanitation Division Administrative Office



Standard Garbage Roll Cart (65 gallon)



CNG Station – Seminole Road Landfill



Sanitation Division CNG Fleet



Glass Recycling Program

### Customized Commercial Recycling Programs

DeKalb Senior Centers  
Institutions of Higher Education  
DeKalb County School District

And More

## Residential Garbage Roll Cart Request Form

### Customer Information

Applicant name \_\_\_\_\_  
Service address \_\_\_\_\_  
Email (required) \_\_\_\_\_ Phone \_\_\_\_\_

### Available Roll Cart Options - 35, 45, 65 and 95 gallon

\*Residents establishing service for newly built homes, receive a standard 65-gallon roll cart (can be exchanged for a 35- or 45-gallon roll cart at no fee); prorated and prepaid annual sanitation assessment fees apply (must be paid in person by cash, check or money order at the Sanitation Division's administrative office)

\*\*One-time prepaid \$15 fee and mandatory recycling subscription required

### Type of Property

Owner                                       Tenant                                       Townhome  
 Single-family                                       Triplex                                       Condominium  
 Newly built homes\*  
 ADA-assisted collection ("Request for Disabilities Accommodation" form approval required)

Cart size required     35 gal             45 gal             65 gal             95 gal\*\*

### Roll Cart Exchange

95-gallon roll cart requests require one-time prepaid \$15 fee and mandatory recycling subscription; limited to one request per customer; return of current roll cart is required

Cart size                                       Payment confirmation #

### Additional Roll Cart

Requires an increase in annual sanitation assessment fees and mandatory recycling subscription; prorated annual sanitation assessment fees must be paid in advance of roll cart delivery

Please confirm acceptance of an increase in annual sanitation fees

Cart size                                       # of additional carts

### Replacement Roll Cart

Current cart size                                       Replacement cart size

Lost             Stolen             Damaged

Once an application has been received, please allow up to ten business days for roll cart delivery. **Please see page two for prepaid fee payment options and instructions.**

### For Office Use

Date received	Comments
Account #	
Service request #	
Lot __ North __ South __ Central __ East	

## PREPAID FEE PAYMENT OPTIONS

### Garbage roll cart upgrade

The DeKalb County Sanitation Division is pleased to announce the following prepaid fee payment options for garbage roll cart upgrade requests (**please use generic account number 7095731**):

Garbage roll cart upgrade - one-time \$15 prepaid fee

**Online** - Visit [www.dekalbcountyga.gov](http://www.dekalbcountyga.gov); select the make payment option; select the commercial & residential sanitation option; enter account number **7095731**; select the make payment option; select the proceed with payment option; select the sanitation bill option; enter **7095731** in the Customer Number field; enter **Recycle** in the Last Name field; enter **30032** in the Zip Code field. The account may indicate a credit balance; please disregard. Please enter the appropriate payment amount, and follow the remaining prompts to complete payment. At the end of the transaction, a confirmation number will be provided, and will be required for completing the roll cart request. A \$4 nonrefundable third-party processing fee will be added to online payments.

**Telephone automated system** - Please call 1-866-227-8924; select option 2; select the pay commercial sanitation bill option; enter account number **7095731** when prompted for a customer number. The account may indicate a credit balance; please disregard. Please enter the appropriate payment amount and follow the remaining prompts to complete payment. At the end of the transaction, a confirmation number will be provided, and will be required for completing the roll cart request. A \$4 nonrefundable third-party processing fee will be added to telephone payments.

**Mail** - Please make checks payable to the DeKalb County Sanitation Division and mail to 3720 Leroy Scott Drive, Decatur, GA 30032. **Please reference the service address, and "garbage roll cart upgrade" in the memo section of your check.**

**In person** - Please visit the Sanitation Division's administrative office at 3720 Leroy Scott Drive, Decatur, GA 30032. Payments via check, cash and debit or credit cards are accepted.

**Roll cart delivery time line** - Once payment has been made and confirmed, residents should allow up to ten business days for roll cart delivery.