

PREPAID FEE PAYMENT OPTIONS

Garbage roll cart upgrade

The DeKalb County Sanitation Division is pleased to announce the following prepaid fee payment options for garbage roll cart upgrade requests **(please use generic account number 7095731):**

Garbage roll cart upgrade - one-time \$15 prepaid fee

Online - Visit www.dekalbcountyga.gov; select the make payment option; select the commercial & residential sanitation option; enter account number **7095731**; select the make payment option; select the proceed with payment option; select the sanitation bill option; enter **7095731** in the Customer Number field; enter **Recycle** in the Last Name field; enter **30032** in the Zip Code field. The account may indicate a credit balance; please disregard. Please enter the appropriate payment amount, and follow the remaining prompts to complete payment. At the end of the transaction, a confirmation number will be provided, and will be required for completing the roll cart request. A \$4 nonrefundable third-party processing fee will be added to online payments.

Telephone automated system - Please call 1-866-227-8924; select option 2; select the pay commercial sanitation bill option; enter account number **7095731** when prompted for a customer number. The account may indicate a credit balance; please disregard. Please enter the appropriate payment amount and follow the remaining prompts to complete payment. At the end of the transaction, a confirmation number will be provided, and will be required for completing the roll cart request. A \$4 nonrefundable third-party processing fee will be added to telephone payments.

Mail - Please make checks payable to the DeKalb County Sanitation Division and mail to 3720 Leroy Scott Drive, Decatur, GA 30032. **Please reference "garbage roll cart upgrade" in the memo section of your check.**

In person - Please visit the Sanitation Division's administrative office at 3720 Leroy Scott Drive, Decatur, GA 30032. Payments via check, cash and debit or credit cards are accepted.

Roll cart delivery time line - Once payment has been made and confirmed, residents should allow up to ten business days for roll cart delivery.