DeKalb County Utility Customer Operations is enhancing your service by providing a bill that is easier to read. The new design allows you to easily track consumption and costs.

If you have any billing inquiries, please contact a Customer Service Representative today at (404) 378-4475.

DeKalb County Utility Customer Operations
Annex Building
1300 Commerce Drive
Decatur, GA 30030
www.dekalbwatershed.com
Understanding your new utility bill

The sample bill includes figures and calculations that are for illustrative purposes only.

A. **Customer and Statement Numbers** – Customer and Statement reference information.

B. **Message Board** – Important information about your service and contact information.

C. **Service Information** – Customer and Service information for the billing statement.

D. **Bill Summary** – An overview of past bill amount, payment and current charges.

E. **Current Charges** – Detail of charges for the current bill.

F. **Water Usage Graph** – A graph showing water usage for the last 12 months as compared to the current month consumption.

G. **Meter Reading** – Details the service readings for the current bill.

H. **Remittance Coupon** – Please return this portion with your payment in the enclosed envelope.