

## **DeKalb Development Services Closure of Business Operations for Hansen 8.4 Training May 11, 2018 and Cutover to Production June 1, 2018**

DeKalb County is upgrading its Hansen Database Management System from Hansen 7 to Hansen 8.4. A key user of this technology is the Development Services Division in the Department of Planning & Sustainability. This upgrade will enhance operational efficiency, transparency and customer service.

The Hansen 8.4 system, hosted by Infor Public Sector, is a cloud-based system that will further automate manual processes and facilitate online customer interaction for processing and issuance of Building Permits, Land Development Permits, and processing and issuance of Business and Alcohol Licenses, among other functions.

The Development Services Offices located at 330 W. Ponce De Leon Avenue, 2<sup>nd</sup> Floor, Decatur, GA 30030 will be closed on the following dates:

- Closure of Business Operations on **Friday May 11<sup>th</sup>** for Infor-led training
- Closure of Business Operations on **Friday, June 1<sup>st</sup>** for cutover to new system