

## IMPORTANT ANNOUNCEMENT

### COMMERCIAL BILLING SYSTEM MIGRATION

Due to a commercial billing system migration from **CPAK** to **enQuesta**, the following commercial services will be unavailable from

Wednesday, January 17, 2024, at 5 p.m.  
through  
Sunday, January 21, 2024

#### Commercial Services

New accounts ♦ Service changes

The enQuesta billing system will be fully operational  
on Monday, January 22, 2024

Thank you for your patience as we transition into this new system.  
Please check back next week for updates.