

Commercial Garbage & Recycling Payment Options

A nonrefundable service charge applies to online, telephone, and in-office credit/debit card payments. A payment confirmation number will be provided once an online, telephone, or in-office credit/debit card payment is made. Please EMAIL your payment confirmation number to CommercialService@dekalbcountyga.gov.

Online payments

- Visit Myaccount.dekalbcountyga.gov
- Click on the **quick pay** tab.
- Click on the **Sanitation** tab.
- Enter your Sanitation enQuesta **account number** (no dash or period).
- Enter **last name** or the **last word** of your business name.
- Select the appropriate invoice and click **add selected invoices**.
- Select **pay other amount** to enter desired payment amount.
- You **MUST** enter an email address to receive an electronic receipt for credit/debit card and EFT payments.

Automated telephone payments

- Call 404-371-6294.
- Select option 2/Sanitation.
- Select preferred language - 1 for English, 2 for Spanish.
- Select 2 for Sanitation payments.
- Enter your Sanitation enQuesta account number, then press #.
- Press 1 to confirm your account number.
- Continue following the prompts to complete payment.
- **Document your payment confirmation number.**

USPS mail payments

Please make checks payable to - **DeKalb County Sanitation Division** - and mail to 3720 Leroy Scott Drive, Decatur, GA 30032, **Attention: Commercial Service**. Payments **MUST** list a Sanitation enQuesta account number or include the remittance portion of your bill. Please note payment due date and potential USPS mail delivery delays.

Secure drop box payments

Submit payments in a sealed envelope (**Attention: Commercial Service**) through a secure drop box located at the Sanitation Division's administrative office, 3720 Leroy Scott Drive, Decatur, GA 30032. Please make checks payable to - **DeKalb County Sanitation Division** - and list a return address on the envelope. Payments **MUST** list a Sanitation enQuesta account number or include the remittance portion of your bill.

In-person payments

Submit payments in person at the Sanitation Division's administrative building, 3720 Leroy Scott Drive, Decatur, GA 30032. Customer Care assistance is available Monday through Friday, from 9 a.m. – 3 p.m. Please be prepared to provide your Sanitation enQuesta account number prior to making a payment.

Lockbox payments

Payments submitted to - **DeKalb County Remittance, P.O. Box 71224 Charlotte, NC 28272** - are not received by, or processed at the Sanitation Division's administrative building, 3720 Leroy Scott Drive, Decatur, GA 30032. Please note payment due date and potential USPS mail delivery delays.

Sanitation enQuesta account numbers are 10 digits and begin with number "6."