

Residential Collection Service Notification for Noncompliance

This serves as a courtesy notification that you are not in compliance with the DeKalb County Sanitation Division's collection procedures.

Service Address



Special collection
fee required



****** Improperly prepared
and large volumes of
yard trimmings



****** Unflattened boxes
(any number) and
more than 10
flattened boxes



****** Evictions; improperly
prepared/large
volumes of garbage;
excess/overflow bags



***** Unapproved
container



****** Logs/limbs too large
or improperly cut



***Only county-provided garbage and recycling roll carts will be serviced**

****Special collection fee required**

Comments

For Sanitation Division use only

Completed by: _____

Collection lot: _____ Date: _____

Sanitation Division Mission Statement

To provide an efficient, cost-effective, sustainable and integrated solid waste management program for residents and businesses within our service area, with a sustained focus on customer service excellence.

Residential Collection Procedures



Household garbage – place in secure, durable plastic bags prior to placing in roll cart; **no excess/overflow bags are permitted outside of garbage roll carts; only county-provided roll carts will be serviced.**



Recyclable materials – loosely placed in roll cart; visit www.dekalbsanitation.com for a listing of acceptable materials; **only county-provided roll carts will be serviced.**



Boxes – must be flattened (10 or less) or a special collection fee will apply.



Yard trimmings – biodegradable bags or durable plastic or metal containers up to 40 gallons; no plastic bags; limbs and brush must be four feet or less in length and neatly stacked and bundled; large volumes will require a special collection fee.



Collection day procedures – roll carts and yard trimmings containers placed curbside by 7 a.m. and removed by 7 p.m.



Bulky items – household appliances and furniture only; schedule collection at www.dekalbsanitation.com.



Special collections – prepaid fee required; excess/overflow bags; large volumes of garbage; improperly prepared yard trimmings; tree parts; commingled piles; flattened boxes (more than 10); unflattened boxes (any number); schedule payment and collection at www.dekalbsanitation.com.



Prohibited materials – needles; batteries; dirt; rock; concrete; automobile bodies and parts; liquid paint; oil and hazardous materials; tires; prohibited materials mixed with garbage.