



DeKalb County
G E O R G I A

Public Works Department • Sanitation Division



IMPORTANT ANNOUNCEMENT

RESIDENTIAL ONLINE PAYMENT PORTAL UPDATE

Due to current billing/payment system upgrades, residential online and telephone payment portals are currently unavailable. Bulky item/special collection requests, roll cart requests, sanitation assessment fees, and roll-off container requests payment portals will be replaced by a new cloud-based platform, effective **Monday, January 22, 2024.**

The following payment options are still available:

USPS mail

**In person at the Sanitation Division's administration building, 3720 Leroy Scott Drive, Decatur, GA 30032
Secure drop box located at the front entrance of the Sanitation Division administration building.**

Thank you for your patience as we transition into this new system.
Please check back next week for updates.