



## METER EXCHANGE AND UPGRADE INITIATIVE

A large-scale water meter replacement program is the next step in the New Day Project. Beginning in April 2019, the county will begin a three-year program in which 102,000 small water meters (47,500 potentially defective meters and 54,500 out-of-lifecycle meters) will be replaced.



Once dates have been scheduled for meter replacements in your area, you will receive a **BLUE door hanger** on the front door of your residence alerting you that crews will be in the area and what you should expect on the day of installation.



Once the repair is complete, customers will be notified by a **GREEN door hanger** placed on the front door of their residences.

For your reference, copies of both door hangers can be found online at  
[www.dekalbcountyga.gov/newdayproject](http://www.dekalbcountyga.gov/newdayproject)

or available at

774 Jordan Lane, Suite 200, Decatur, GA 30033

### Benefits to Customers:

- Provides more informed data on water use
- Bases monthly bills on actual usage
- Saves money with energy efficiency initiatives
- Resolves billing questions more efficiently
- Accurate data measurement
- Consistent billing and faster billing resolution

[www.dekalbcountyga.gov](http://www.dekalbcountyga.gov)