

Commercial Recycling Account Payment Options ♦ Viewing and Printing Statements

Dear Commercial Recycling Customer:

Please find below information on available payment options, as well as instructions on how to view and print statements.

Online Payments

- Visit **dekalbcountyga.gov** and click on the *payments* tab.
- Click on the *Sanitation* tab.
- Enter the *account/customer number* on the following screen.
- Click on the *login* tab.
- Click on the *make a payment* option on the left side of the screen and follow the prompts.
- At the end of the transaction, you will be provided a *confirmation number*. A \$4 nonrefundable third-party processing fee will be added to online payments.
- The account balance and all statements can be viewed and printed as PDF files.

Automated Telephone Payments

- Call 1-866-227-8924; select *option 2*.
- Select the *pay commercial sanitation bill* option.
- Enter the *account number*.
- Enter the appropriate *payment amount* and follow the remaining prompts to complete payment.
- At the end of the transaction, you will be provided a *confirmation number*. A \$4 nonrefundable third-party processing fee will be added to telephone payments.

Mail Payments

Please make checks payable to the *DeKalb County Sanitation Division*, and mail to 3720 Leroy Scott Drive, Decatur, GA 30032, Attention: Commercial Recycling.

Secure drop box payments

Submit payments through a secure drop box located at the Sanitation Division's administrative office, 3720 Leroy Scott Drive, Decatur, GA 30032. Visit www.dekalbsanitation.com for more information.

Should you have any questions, contact our customer service team at (404) 294-2900 or CommercialService@dekalbcountyga.gov.

Thank you for your commitment to environmental sustainability through your dedication to recycling. It is always a pleasure serving you.