

## Commercial Garbage & Recycling Payment Options

A \$4.00 service charge applies to all online and telephone payments. A payment confirmation number will be provided once an online or a telephone payment is made. For bulky item collection requests, please EMAIL your payment confirmation number and other applicable account information to [CommercialService@dekalbcountyga.gov](mailto:CommercialService@dekalbcountyga.gov) so service can be scheduled.

### Online payments

- Visit **dekalbcountyga.gov** and click on the *payments* tab.
- Click on the *Sanitation* tab.
- Enter the *account/customer number* on the following screen.
- Click on the *login* tab.
- Click on the *make a payment* option on the left side of the screen and follow the prompts.
- At the end of the transaction, you will be provided a *confirmation number*. A \$4 nonrefundable third-party processing fee will be added to online payments.
- The account balance and all statements can be viewed and printed as PDF files.

### Automated telephone payments

- Call 1-866-227-8924; select *option 2*.
- Select the *pay commercial sanitation bill* option.
- Enter the *account number*.
- Enter the appropriate *payment amount* and follow the remaining prompts to complete payment.
- At the end of the transaction, you will be provided a *confirmation number*. A \$4 nonrefundable third-party processing fee will be added to telephone payments.

### Mail payments

Please make checks payable to the *DeKalb County Sanitation Division*, and mail to 3720 Leroy Scott Drive, Decatur, GA 30032, Attention: Commercial Services.

### Secure drop box payments

Submit payments through a secure drop box located at the Sanitation Division's administrative office, 3720 Leroy Scott Drive, Decatur, GA 30032. Click [here](#) for more information.

### In-person payments

Payments can also be made in person at the Sanitation Division's administration building, 3720 Leroy Scott Drive, Decatur, GA 30032. Customer Care assistance is available Monday through Friday, from 7 a.m. – 5:30 p.m.