



Sanitation Division Administrative Office



10-yard roll-off container



CNG Station – Seminole Road Landfill



Sanitation Division CNG Fleet



Glass Recycling Program

Commercial Roll-off Container Application

Date _____
Name _____
Service address _____
City/State _____ Zip code _____
Phone _____ Email _____

Delivery Information

Scheduled delivery date _____ Work order # _____
Scheduled removal date _____ Work order # _____
Size of container _____
Instructions for placement _____
Customer signature _____ Date _____

Requests can be submitted via email at CommercialService@dekalbcountyga.gov, and in person or through USPS mail or secure drop box at the Sanitation Division’s administration building. Fees must be paid prior to container delivery. Fees cannot be billed to customer accounts. Accounts must be in good standing when requests are submitted.

Containers are delivered within two to three business days after payment and hold harmless agreement are received. Containers should not be used in place of normal long-term commercial garbage service. Prepaid container request fees are required for residential customers. Requests to service and return containers require fees to be paid again in full.

Commercial Roll-off Container Fees

Table with 3 columns: Container Size, Price/Yard, Total Price. Rows include 10-yard, 20-yard, 30-yard, and 40-yard containers with their respective dimensions and costs.

For Office Use Only - Payment Information

Account # _____
Form of payment: Card Check (Please circle one)
Total amount paid \$ _____ Receipt #/Check # _____
Service request # _____ Rte _____

Cancellation and Refund Policy

If for any reason a request is submitted to cancel the container rental at least one business day prior to the scheduled delivery date of _____, a full payment refund will be issued. Refunds will only be processed for container cancellation requests received in a timely manner. Once the container has been delivered to the requested address, NO REFUNDS WILL BE ISSUED.

Customized Commercial Recycling Programs

- DeKalb County School District
DeKalb Senior Center Recycling Program
Institutions of Higher Education Recycling Program
And more

Hold Harmless Agreement for Commercial Roll-off Container Equipment

The undersigned property owner(s) or authorized representative of the property owner

Name _____

(Hereinafter “Lessee”) does hereby agree, in exchange for the lease of any commercial roll-off container(s), hereinafter “equipment” provided by the Sanitation Division, hereinafter “County” and for other valid consideration, to indemnify and hold harmless the County, its agents, servants and employees from all claims and liability which may be made against the County for the County’s rental of the equipment to Lessee. During the rental period, said equipment shall be located at the following address: _____

The addressee above willingly and knowingly assumes any and all risk, and known accidents, anyway associated with the rental and use of the equipment.

In accordance with the terms of this agreement, the Lessee shall immediately report any accident claims or damage related in any way to the rental or use of the equipment to the County, and deliver to the County by certified mail to - **DeKalb County Sanitation Division, 3720 Leroy Scott Drive, Decatur, GA 30032, Att: Division Director** - a copy of all processes, pleading notices or papers of any kind received by the Lessee or any other operator or agent of the Lessee relating to any claim, suit or proceeding connected with any accident or event involving the equipment.

Lessee hereby agrees to **RELEASE, INDEMNIFY AND HOLD HARMLESS**, to the fullest extent permissible by law, the County, its officials, officers, employees and agents, from any and all losses, liabilities, damages, injuries, claims, cost and expenses of every character whatsoever, including without limitation: **(1)**. Demands arising from injuries or death of persons, including officials, officers, employees and agents of Lessee or County; **(2)**. Claims or liabilities to third parties arising out of the abandonment, conversion, secretion, concealment, or unauthorized sale of the equipment by the Lessee or its operator, agents or employees, or the confiscation of the equipment by any government authority for illegal or improper use of said equipment; and **(3)**. Damage to property arising directly or indirectly from the obligation herein undertaken, or out of, or connected with the possession, maintenance or use of the equipment. The provision of the indemnity described herein shall apply regardless of whether the Lessee’s negligence, active or passive, contributed in any way to alleged injury or harm, and shall not be limited.

I have read the above and agree to the terms contained in this agreement.

Lessee Signature _____ Date _____

Lessee Address _____

Cancellation and Refund Policy

If for any reason, the resident or business owner decides to cancel the roll-off rental at least one business day prior to the scheduled delivery date of _____, the resident or business owner will receive a full payment refund. Upon delivery of the roll-off to the delivery address, **NO REFUNDS WILL BE ISSUED.**

ROLL-OFF CONTAINER REQUEST PAYMENT OPTIONS

Container sizes & prepaid fees

10-yard container	\$120.00	20-yard container	\$240.00
30-yard container	\$360.00	40-yard container	\$480.00

A \$4.00 service charge applies to all online and telephone payments. A payment confirmation number will be provided once an online or a telephone payment is made. Please EMAIL your payment confirmation number, roll-off application and Hold Harmless agreement to CommercialService@dekalbcountyga.gov. Prepaid container request fees are required for residential customers. Requests to service and return containers require fees to be paid again in full.

Pick up and return

Resident must prepay the roll cart container fee.

Online payments

- Visit www.dekalbcountyga.gov
- Under the **Payments** tab, choose **Sanitation**
- Enter your **Account number** (will be provided by Customer Care team)
- Click on the **Make Payment** tab
- Click on the **Proceed with payment** tab
- Choose the **Sanitation bill** option
- Enter your **Account number** provided
- Enter **Last name and Zip code**
- Enter the **Captcha** provided (case sensitive)
- Click **Continue**
- Enter **Payment amount** (based on the size of the roll-off chosen)
- Continue to follow the prompts to complete payment

Automated telephone payments

- Call 1-866-227-8924
- Select **Option 2**
- Select **Pay commercial sanitation bill**
- Enter the appropriate **payment amount**
- Continue to follow the prompts to complete payment

Mail payments

Please make checks payable to the DeKalb County Sanitation Division, and mail to 3720 Leroy Scott Drive, Decatur, GA 30032, Attention: Commercial Services.

Secure drop box payments

Submit payments through a secure drop box located at the Sanitation Division's administrative office, 3720 Leroy Scott Drive, Decatur, GA 30032. Click here for more information.

In-person payments

Payments can also be made in person at the Sanitation Division's administration building, 3720 Leroy Scott Drive, Decatur, GA 30032. Customer Care assistance is available Monday through Friday, from 7 a.m. – 5:30 p.m.