



## Residential Collection Service Notification for Noncompliance

This serves as a courtesy notification that you are not in compliance with the DeKalb County Sanitation Division's collection procedures.

### Service Address



Special collection  
fee required

☐

\*\*Improperly prepared  
yard trimmings

☐

\*\*Large quantities  
of unflattened boxes

☐

\*\*Improperly prepared  
or excess garbage

☐

\*Unapproved  
container

☐

\*\*Logs/limbs too large,  
or improperly cut

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**\*Only county-provided garbage and recycling roll carts will be serviced**

**\*\*Special collection fee required**

Comments

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### For Sanitation Division use only

Completed by: \_\_\_\_\_

Collection lot: \_\_\_\_\_ Date: \_\_\_\_\_

### Sanitation Division Mission Statement

To provide an efficient, cost-effective, sustainable and integrated solid waste management program for residents and businesses within our service area, with a sustained focus on customer service excellence.



## Residential Collection Procedures



**Household garbage** – place in secure, durable plastic bags prior to placing in roll cart; **no excess garbage is permitted outside of 95-gallon garbage roll carts**; only county-provided roll carts will be serviced.



**Recyclable materials** – loosely placed in roll cart; visit [www.dekalbsanitation.com](http://www.dekalbsanitation.com) for a listing of acceptable materials; **only county-provided roll carts will be serviced**.



**Boxes** – must be flattened or a special collection fee may apply.



**Yard trimmings** – biodegradable bags or durable 20- to 40-gallon plastic or metal containers not exceeding 50 lbs.; no plastic bags; limbs and brush must be four feet or less in length and neatly stacked and bundled; large volumes may require a special collection fee.



**Collection day procedures** – containers placed curbside by 7 a.m. and removed by 7 p.m. on designated collection day.



**Bulky items** – household appliances; furniture; etc.; schedule collection at [www.dekalbsanitation.com](http://www.dekalbsanitation.com).



**Special collections** – fee required; excess curbside garbage; improperly prepared yard trimmings; tree parts; comingled piles; automobile tires (up to four); large quantities of unflattened boxes; etc.; schedule payment and collection at [www.dekalbsanitation.com](http://www.dekalbsanitation.com).



**Prohibited materials** – needles; batteries; dirt; rock; concrete; automobile bodies and parts; liquid paint; oil and hazardous materials; prohibited materials mixed with garbage.