



Residential Collection Service Notification for Noncompliance

This serves as a courtesy notification that you are not in compliance with the DeKalb County Sanitation Division's collection procedures.

Service Address

- Special collection fee required
- Improperly prepared yard trimmings
- Large quantities of unflattened boxes
- Improperly prepared garbage (i.e., commingling of garbage and prohibited materials; garbage loosely placed at the curb and not in secure, durable plastic bags)
- Unapproved garbage, recycling or yard trimmings container
- Logs/limbs too large, heavy or improperly cut and stacked

Comments

_____ **For Sanitation Division use only** _____

Completed by: _____

Collection lot: _____ Date: _____

Sanitation Division Mission Statement

To provide an efficient, cost-effective, sustainable and integrated solid waste management program for residents and businesses within our service area, with a sustained focus on customer service excellence.



Residential Collection Procedures

Household garbage - must be bagged and placed in a county-provided garbage roll cart; roll carts must be placed curbside before 7 a.m. and removed by 7 p.m. on residents' designated collection day.

Recyclable materials - single-stream recycling allows for the commingling of recyclable materials loosely placed in a county-provided recycling roll cart; recyclable materials should not be placed in plastic bags; please visit www.dekalbsanitation.com for a complete listing of acceptable recyclable materials.

Boxes - must be flattened when placed curbside.

Yard trimmings - leaves, pine straw, etc., must be placed in biodegradable bags or a durable plastic or metal container with a 20- to 40-gallon capacity; containers must not exceed 50 lbs. in weight; limbs and brush must be four feet or less in length and neatly bundled; large volumes of limbs and brush may require a special collection; plastic bags containing yard trimmings will not be serviced.

Bulky items - the Sanitation Division collects household appliances, furniture and other bulky items free of charge; residents should call (404) 294-2900 to report bulky items placed at the curb.

Special collections - fee required; includes carpet, construction and demolition materials, stumps, improperly prepared yard trimmings, tree parts, trees cut by landscapers, automobile tires (up to four), dead domestic animals, large quantities of unflattened boxes, etc.

Prohibited materials - needles, batteries, dirt, rock, concrete, automobile bodies and parts, paint, oil and hazardous materials; prohibited materials commingled with household garbage will not be collected; it is the resident's responsibility to properly dispose of prohibited items.

For more information on residential collection services and procedures, please contact the Sanitation Division's customer service team at (404) 294-2900 or sanitation@dekalbcountyga.gov.