Dear Residential Customer:

In an effort to maintain a tradition of excellence within our curbside collection service and to align with industry advancements, automated side-loader (ASL) collection trucks have been deployed within DeKalb neighborhoods. This upgrade to ASLs improves curbside collection efficiency and serviceability; decreases labor, fuel and operational costs; reduces employee workplace injuries; facilitates garbage collection route optimization; and enhances the ability to serve the Sanitation Division’s ever-increasing customer base.

To ensure the highest levels of curbside servicing efficiency using ASLs; to eliminate excess curbside garbage; and to promote cleaner neighborhoods, we have transitioned from the 65-gallon garbage roll cart to the larger capacity 95-gallon garbage roll cart as the County’s standard garbage container. It is our pleasure to provide this larger capacity container for your household. Please ensure that all garbage is placed inside the roll cart in secure, durable plastic bags. Excess/overflow garbage is not permitted outside 95-gallon garbage roll carts and will not be serviced during residents’ normally scheduled collection; however, it can be processed as a special collection request for a prepaid fee.

Thank you for joining our quest toward ensuring more aesthetically pleasing DeKalb communities. It is always a pleasure serving you.
Residential Collection Procedures

**Household garbage** – place in secure, durable plastic bags prior to placing in roll cart; no excess garbage is permitted outside of 95-gallon garbage roll carts; only county-provided roll carts will be serviced.

**Recyclable materials** – loosely placed in roll cart; visit www.dekalbsanitation.com for a listing of acceptable materials; only county-provided roll carts will be serviced.

**Boxes** – must be flattened or a special collection fee may apply.

**Yard trimmings** – biodegradable bags or durable 20- to 40-gallon plastic or metal containers not exceeding 50 lbs.; no plastic bags; limbs and brush must be four feet or less in length and neatly stacked and bundled; large volumes may require a special collection fee.

**Collection day procedures** – containers placed curbside by 7 a.m. and removed by 7 p.m. on designated collection day.

**Bulky items** – household appliances; furniture; etc.; schedule collection at www.dekalbsanitation.com.

**Special collections** – fee required; excess curbside garbage; improperly prepared yard trimmings; tree parts; comingled piles; automobile tires (up to four); large quantities of unflattened boxes; etc.; schedule payment and collection at www.dekalbsanitation.com.

**Prohibited materials** – needles; batteries; dirt; rock; concrete; automobile bodies and parts; liquid paint; oil and hazardous materials; prohibited materials mixed with garbage.