



General Division Overview Residential Service Operation Summary

Mission statement

To provide an efficient, cost-effective and sustainable integrated solid waste management program for residents and businesses within our service area, with a sustained focus on customer service excellence

Culture/employee creed of service

- Maintain a tradition of efficiency • accountability • resilience • integrity

Awards and recognition

- 2018 APWA Georgia Chapter Award of Excellence • 2018 SWANA Georgia Chapter Solid Waste Professional Award • APWA Georgia Chapter awards in the recycling, public education, communications and environmental projects categories

Historical information

Sanitation Division formed in 1937 • Twice-per-week garbage collection service in the 1940s • Recycling program in 1974 • Single-stream recycling program in 2005 • Sanitation Division administration building opened in 2008 • Street naming (Leroy Scott Drive) in honor of 37-year Sanitation Division Director Leroy Scott in 2008 • Once-a-week/consolidated collection and standardized garbage and recycling containers in 2015 • First female division director in 2017

Operational areas (641 employees)

- General day-to-day operations - oversight by division director
- Residential collections - oversight by assistant director, residential collections
- Commercial collections - oversight by commercial services superintendent
- Processing - oversight by two transfer station superintendents
- Disposal - oversight by landfill operations superintendent
- Communications - oversight by public relations manager
- Administrative services - oversight by administrative services manager
- Payroll & personnel services - oversight by payroll/personnel supervisor

Service area (commercial and residential - subject to change)

- Unincorporated DeKalb, and the cities of Brookhaven, Dunwoody, Stonecrest, Lithonia, Stone Mountain, Tucker, Pine Lake and Doraville from Jan. 1, 2020 (pending a fully executed IGA)

Integrated solid waste management program

- Collection fleet - rear loaders; semi-automated side loaders; fully automated side loaders; front end loaders; roll-off service trucks; special equipment/grappler trucks
- Processing - North and Central transfer stations
- Disposal - Seminole Road Landfill (opened 1972; currently - 70 years of useful life remaining)

Joint solid waste management plan

- Cities of Avondale Estates, Chamblee, Clarkston, Decatur and Doraville

Components of our core business

- Three collection streams - garbage; single-stream recycling; yard trimmings

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Other services we offer

- Special and bulky item collections; animal crematory; dead domestic animal collection; landfill services; compressed natural gas (CNG) public fueling stations; compost /mulch operation; collection service for disabled residents

Environmental sustainability projects/certifications

Green energy facility opened (2006) • Renewable fuels branding ([DeKalb Fuels](#)) (2012) • Renewable fuels facility opened (2012) • Compressed natural gas public fueling station opened (2016) • Electric vehicle charging station (2015) • Administration building LEED certification (2008)

Recycling programs

- Single-stream; glass; shoe & clothing; electronics; school; mulch/compost

Recycling program statistics (materials diverted from the Seminole Road Landfill in 2018)

- Commercial - 2,411 tons • Residential - 13,194 tons • Glass - 826 tons

Beautification unit programs

- Clean Communities (litter abatement; illegal dumping; community cleanups; community beautification projects; Adopt-a-Programs)
- Roadside Enhancement (mowing; herbicide; tree trimming; curb bumping; street sweeping)

Residential Service Operation Summary

Staff structure

- Assistant director • Superintendent • Nine general foreman • 16 crew supervisors • Drivers and crew workers • Administrative staff

Fleet

- 200 - rear loaders; semi-automated side loaders; automated side loaders; grappler trucks

Service offerings

- Garbage; single-stream recycling; yard trimmings; special collections; bulky item collections

Service days

- Four days per week - Monday through Thursday

Container offerings

- 45-, 65- and 95-gallon garbage roll carts
- 35- and 65-gallon recycling roll carts

Customer base

- Over 173,000 households (subject to change)