

NEW RESIDENTIAL SANITATION SERVICE



CITY OF DORAVILLE



Dear City of Doraville Resident:

We are delighted to welcome you to the DeKalb County Sanitation Division's service area.

Your scheduled collection day is **Wednesday**, beginning **Wednesday, February 5**.

During the weeks of **January 13, 20 and 27**, a 95-gallon garbage roll cart will be delivered to your service address. A new residential customer welcome packet will be attached to your roll cart, **and will contain important information on your scheduled sanitation service day**; garbage, recycling, yard trimmings, bulky item and special collection service offerings; collection policies and procedures; and more.

The following items will be included in your welcome packet:

Recycling Program

- Recycling program overview flyer
- Glass recycling and drop-off locations flyer
- Joint recycling, FOG and anti-litter campaign flyer

Letters

- New customer welcome letter (Sanitation Division)
- City of Doraville change in sanitation service notification

Flyer

- Container requirements flyer (English and Spanish)
- General division overview - residential collection service operation summary

Forms and Applications

- Garbage roll cart request form
- Residential collection service for disabled residents (back-door) application

Brochures

- Residential collection procedures brochures (English and Spanish)
- 2020 holiday collection schedule

Residents will be automatically subscribed to our recycling program, and will receive a 65-gallon recycling roll cart in the coming months. Thank you for joining our quest to advance the County's environmental sustainability efforts through your commitment to recycling. Further, we are delighted to offer additional environmental sustainability opportunities, including participation in our electronics recycling program, shoe and clothing recycling program, and glass recycling program.

For more information on our collection policies and procedures, as well as our comprehensive recycling program, visit our website at www.dekalbsanitation.com, or contact our customer service team at (404) 294-2900. On behalf of our various operational areas, we look forward to serving you.

(404) 294-2900 • sanitation@dekalbcountyga.gov • www.dekalbsanitation.com • [@DKalbSanitation](https://twitter.com/DKalbSanitation)