

ROLL-OFF CONTAINER REQUEST PAYMENT OPTIONS

Container sizes & prepaid fees

10-yard container	\$120.00	20-yard container	\$240.00
30-yard container	\$360.00	40-yard container	\$480.00

A \$4.00 service charge applies to all online and telephone payments. A payment confirmation number will be provided once an online or a telephone payment is made. Please EMAIL your payment confirmation number, roll-off application and Hold Harmless agreement to CommercialService@dekalbcountyga.gov. Prepaid container request fees are required for residential customers. Requests to service and return containers require fees to be paid again in full.

Pick up and return

Resident must prepay the roll cart container fee.

Online payments

- Visit www.dekalbcountyga.gov
- Under the **Payments** tab, choose **Sanitation**
- Enter your **Account number** (will be provided by Customer Care team)
- Click on the **Make Payment** tab
- Click on the **Proceed with payment** tab
- Choose the **Sanitation bill** option
- Enter your **Account number** provided
- Enter **Last name and Zip code**
- Enter the **Captcha** provided (case sensitive)
- Click **Continue**
- Enter **Payment amount** (based on the size of the roll-off chosen)
- Continue to follow the prompts to complete payment

Automated telephone payments

- Call 1-866-227-8924
- Select **Option 2**
- Select **Pay commercial sanitation bill**
- Enter the appropriate **payment amount**
- Continue to follow the prompts to complete payment

Mail payments

Please make checks payable to the DeKalb County Sanitation Division, and mail to 3720 Leroy Scott Drive, Decatur, GA 30032, Attention: Commercial Services.

Secure drop box payments

Submit payments through a secure drop box located at the Sanitation Division's administrative office, 3720 Leroy Scott Drive, Decatur, GA 30032. Click here for more information.

In-person payments

Payments can also be made in person at the Sanitation Division's administration building, 3720 Leroy Scott Drive, Decatur, GA 30032. Customer Care assistance is available Monday through Friday, from 7 a.m. – 5:30 p.m.