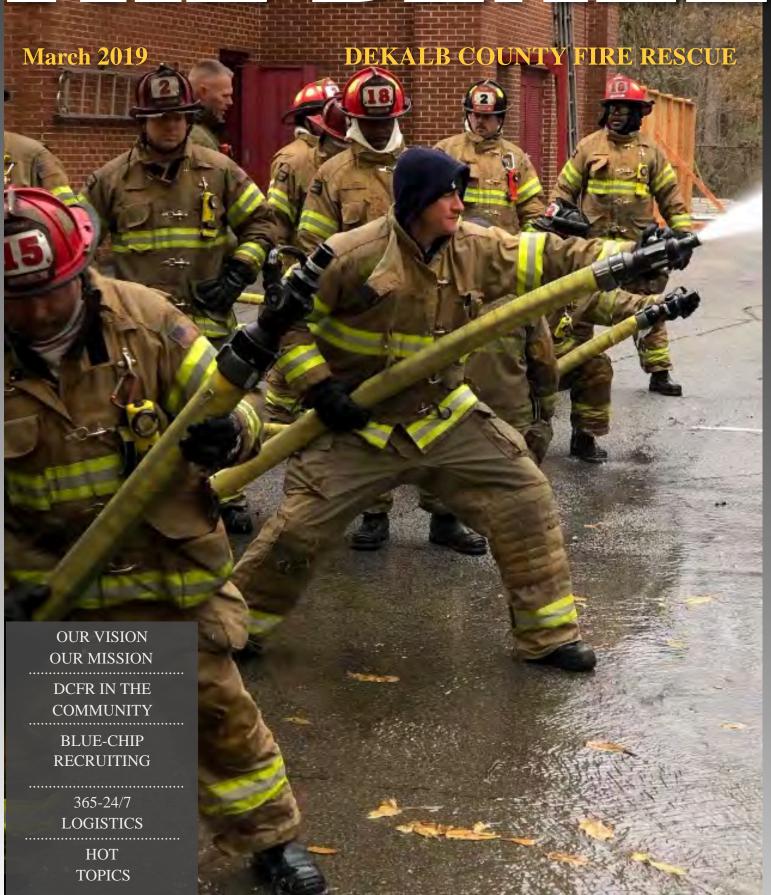
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To all that we serve:

The reward of public safety is creating a meaningful impression in the lives of our customers. The trust that is granted to us is a guiding principle in this department. We look forward to this new year, as the men and women of DeKalb County Fire Rescue stand ready and able of continuing to provide service through our values of accountability, professionalism, knowledge, and integrity.





With regards and honor,

Milh

Darnell Fullum, Fire Chief

Chief Fullum has been DeKalb County's Fire Chief for five years now. Chief Fullum started his fire service career with Fulton County Fire Rescue Department in 1987 as a firefighter and was promoted through the ranks to Deputy Fire Chief. Over those 27 years with Fulton County, Chief Fullum served in all areas of the department including Company Officer, Battalion Chief, Training Chief, and Fire Marshal. Chief Fullum can be reached by phone at 678-406-7731 or by email at ddfullum@dekalbcountyga.gov.

#### WHAT DCFR IS DOING IN YOUR COMMUNITY



### 2018 Statistics

DeKalb Fire Rescue responded to **87,081** incidents in 2018. Of those, **52,391** were EMS calls and **34,690** were fire related calls.

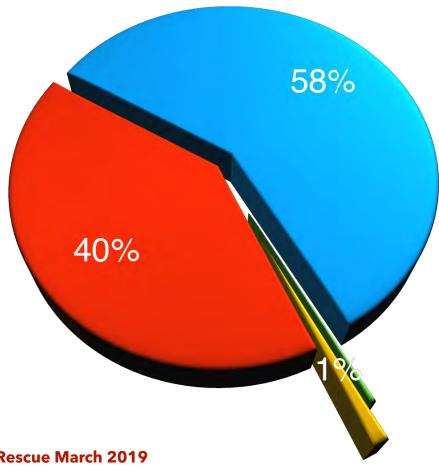
The DCFR Fire Marshal Office Inspectors conducted **6,614** code compliance sessions with DeKalb County businesses and **8,106** business inspections.

The DCFR Public Education Unit gave over **1,000** classes in 2018 reaching over **100,000** people.



Technical RescueFire-Related Incidents

#### 2018 Calls For Service



### BLUE-CHIP



Recruiting Officer Captain Augustin talks with job seekers at a DeKalb Fire Rescue Job Fair.



Master FF Adrianne Ziyad, with the DCFR Office of Recruiting, greets potential applicants at a job fair.



#### RECRUITING

DeKalb Fire Rescue continues its commitment to hiring the best of the best by expanding the scope of the DCFR recruiting unit. This unit was implemented in the fall of 2016 and consists of Captain Troy Augustin, the recruiting officer for DCFR, and Master Firefighter Adrianne Ziyad.

"A quality candidate has the determination to serve others with professionalism, and the steadiness to handle the workload of a busy department like DeKalb Fire Rescue," Capt. Augustin said.

Capt. Augustin believes that "it's important for applicants to have a successful hiring process from start to finish. [This means that] we keep applicants better informed to ensure that they have every chance to become a DeKalb County Fire Rescue firefighter."

Master Firefighter Adrianne Ziyad said that "having a dedicated recruiting unit within DeKalb Fire Rescue allows for better communication with potential fire rescue employees." One application was rejected recently due to a typographical error. This applicant, with help from the DCFR Office of Recruiting, was able to seamlessly change and resubmit the application. Ziyad said she sees her "role as being a mentor who prepares applicants for being a DeKalb County firefighter while helping them to manage their expectations along the way."

Captain Augustin said "the DeKalb Public Safety Job Fair netted more than 750 applicants and will result in a better, more qualified candidate." That job fair received 75 onsite applications. DCFR recruitment efforts span across multiple lines of outreach such as radio ads, all major social media platforms, and the job interest form, which is a way that potential applicants can stay connected with the Office of Recruiting during off-season application periods. The job interest form and hiring information are available on the department's website at <a href="www.dekalbfirerescue.org">www.dekalbfirerescue.org</a>. Be sure to check out the department's YouTube channel to see the DCFR recruiting video at <a href="DeKalb County Fire">DeKalb County Fire</a> Rescue Answer Your Calling. For more information about the hiring process, email

dcfrrecruiting@dekalbcountyga.gov or call 678-406-7778.

# It's a 365 - 24/7 operation

Keeping a fire department the size of DeKalb Fire Rescue moving smoothly is no small task. Logistics for DCFR is a mammoth operation including tool swaps, uniform and gear needs, vehicle maintenance, fire station repairs, equipment needs, and medical supplies. This is just scratching the surface of this full-scale operation. DCFR Supply stocks over 700 types of items on any given day, as it facilitates requests for a business which never closes. DeKalb Fire Rescue handles all hazards,

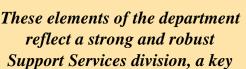
which means that it responds to everything. Major incidents can lead to five times the normal call volume for DeKalb units.





"We keep our units supplied, and with a busy department such as DeKalb, supplies get depleted," Fire Supply Captain David Poole said. "Major incidents can't wait until the next day to resupply responding vehicles. So we plan, budget and have our contingencies to continue emergency services. Regardless of what we face, we're ready for anything!" The first priority of Support Services is to ensure that crews are ready to respond in every area of the department. Logistical operations have a lot of

moving parts, and DeKalb Fire Rescue employees are ready every day to answer the call.



**LOGISTICS** 

Support Services division, a key factor in a successful fire department.

**Fire Rescue Supply** 

Fire Repair Shop

**Fire Station Facilities** 

**Fire Fleet Maintenance** 

**Fire Rescue Training** 





Warehoused Response Foam



## **Hot Topics**

Approximately \$1.5 million in SPLOST funds purchased these new upgraded Motorola fire radios which continue to be issued throughout the department. These radios are designed by firefighters for firefighters, and offer many features that improve safety and efficiency.





DCFR is training 29 recruits at this time. This class represents the continued commitment to public safety and response.



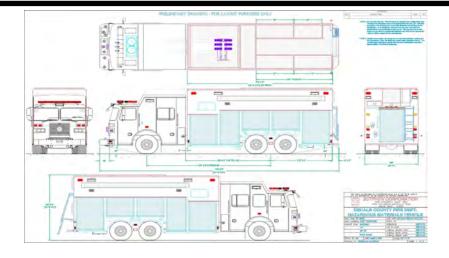
Prepping high rise response training props at the Tower.



DeKalb E911/CAD assumes dispatch control of AMR units.



Approximately \$2 million in SPLOST funds purchased and are equipping 10 Rapid Response Squads.



Pre-construction is completed on a new Hazmat vehicle, which when finished, will replace Hazmat 19. The current Hazmat 19 went-in-service February 17, 2000.



Rescue 17 was placed into service after passing inspection by the state.





DCFR sought out grant funding to further cancer prevention efforts within the department. A major risk that firefighters face is fire-ground carcinogens trapped in firefighter's protective clothing. After a competitive process, DCFR was awarded a Federal Assistance to Firefighters Grant for \$154,000 to purchase 21 sets of turnout gear washers and dryers. Gone are the days of firefighters wearing turnout gear that has been to 100 fires without a cleaning. These new gear washers and dryers are a significant step in keeping our firefighters safe and healthy. Additionally, having these units in house has a cost savings as well. It costs \$38 to send a complete set of turnout gear to an offsite vendor for cleaning.





In 2018, DeKalb Fire Rescue conducted an experiment involving the utilization of a Rapid Response Squad and its ability to affect change on the availability of fire rescue apparatus. By the end of 2018, this Rapid Response Squad ran 2,700 calls. Those calls coupled with other county and department advancements caused a ripple effect of call reductions across many DeKalb communities and station territories. The experiment led to more fire units being available for emergency response and was therefore determined to be a success. Further data interpretation shows that four apparatus ran over 5,000 calls in 2017, but none ran over 5,000 calls in 2018. The Rapid Response Squad will run out of Station 14 and will be staffed by on-duty personnel. As new squads are finished being built-out, funded with SPLOST dollars, they will be assigned to other stations.

