

Public Notice of Proposed Award of Sole Source Procurement

Section A – Description of Proposed Sole Source Procurement Description of Supplies/Services: Microsoft Unified Support Demonstration of Contractor's Unique Qualifications: Microsoft support services that includes comprised of a comprehensive support solution that helps reduce costs, enhances productivity, and uses technology throughout the IT lifecycle. They offer direct, expedient and unique access to Microsoft product development teams, software developers and source code for current and future products enabling (a) specialized insight into the architecture of current solutions that can facilitate smooth migrations to existing and future unreleased products/versions; (b) quick and comprehensive resolution of product support, trouble-shooting and hot-fix type issues; and (c) immediate and focused technology feedback link between our customers and the Microsoft product development teams to help shape the direction, features and functionality of future products. Specialized training of Microsoft personnel. Section B – To Be Completed by the Department of Purchasing and Contracting Market Survey Results Date Public Notice posted on website: March 15, 2021 Date Public Notice closed: March 22, 2021 Review of Offers Were any offers received (Yes/No): Number of offers received: Responders: Agent Signature Date Procurement Manager Signature Date

Website: www.dekalbcountyga.gov

