

Public Notice of Proposed Award of Sole Source Procurement

Section A – Description of Proposed Sole Source Procurement
Description of Supplies/Services: Microsoft Unified Support

Demonstration of Contractor's Unique Qualifications:

Microsoft support services that comprised of a comprehensive support solution that helps reduce costs, enhances productivity, and uses technology throughout the IT lifecycle. They offer direct, expedient and unique access to Microsoft product development teams, software developers and source code for current and future products enabling (a) specialized insight into the architecture of current solutions that can facilitate smooth migrations to existing and future unreleased products/versions; (b) quick and comprehensive resolution of product support, trouble-shooting and hot-fix type issues; and (c) immediate and focused technology feedback link between our customers and the Microsoft product development teams to help shape the direction, features and functionality of future products.

Specialized training of Microsoft personnel.

Market Survey Results

Date Public Notice posted on website: May 3, 2023

Date Public Notice closed: May 10, 2023

Review of Offers

Were any offers received (Yes/No):

Number of offers received:

Agent Signature

Date

Procurement Manager Signature

Date

Website: www.dekalbcountyga.gov