

DeKalb County Department of Watershed Management Water and Sewer Rates and Service Charges Effective July 1, 2025

Existing Customers

COMMODITY CHARGES				
Based on volume of water metered, tiered conservation. Rates are per 1,000 gallons consumed				
	Water		Sewer	Irrigation
Monthly Consumption	¾" Meter	All Other Meters	All Meters	All Meters
0 – 2,000	\$2.52	\$3.59	\$13.22	\$9.42
2,001 – 10,000	\$3.59	\$3.59	\$13.22	\$9.42
10,001 – 20,000	\$5.40	\$3.59	\$13.22	\$9.42
> 20,001	\$9.42	\$3.59	\$13.22	\$9.42

READINESS TO SERVE CHARGE										
A monthly base charge for providing service availability regardless of volume used, based on the size of the meter										
	Meter Size									
	¾" or less	1"	1-1/2"	2"	3"	4"	6"	8"	10"	12"
Water	\$3.31	\$5.52	\$11.08	\$17.73	\$33.24	\$55.36	\$110.75	\$177.18	\$254.71	\$476.14
Irrigation	\$3.31	\$5.52	\$11.08	\$17.73	\$33.24	\$55.36	\$110.75	\$177.18	\$254.71	\$476.14
Sewer	\$8.04	\$13.40	\$26.79	\$42.83	\$80.33	\$133.87	\$267.74	\$428.37	\$615.78	\$1,151.24

INDUSTRIAL WASTE SURCHARGE	
Based on routine tests of commercial and industrial customer discharges to the County Sewer System and on volume of water metered	
BOD (5-Day Biochemical Oxygen Demand)	An additional \$0.0006 per 1000 gals. for each mg/l of BOD in excess of 250 mg/l
TSS (Total Suspended Solids):	An additional \$0.0006 per 1000 gals. for each mg/l of TSS in excess of 250 mg/l.
P (Total Phosphorus)	An additional \$0.024 per 1000 gals. for each mg/l of P in excess of 10 mg/l.
NH₃ (Ammonia Nitrogen)	An additional \$0.006 per 1000 gals. for each mg/l of NH ₃ in excess of 30 mg/l.

FIRELINE CHARGES					
Charges for fire service connections made to private non-metered lines					
Connection Size	4"	6"	8"	10"	12"
Monthly Charge	\$8.16	\$17.49	\$29.15	\$58.30	\$87.45
Plus: \$10.00 per fire hydrant installed on the fireline					

HYDRANT METERS		
Deposit	Readiness to serve	Consumption rate
\$600.00	\$32.65	\$9.42/1000 gal. (irrigation rate)

MISCELLANEOUS SERVICE CHARGES			
Service Disconnect/Restoration Charges			
Customer Requested Disconnect/Restore	\$45.00	Service Turn-on	\$45.00
First Non-Payment Cut-off	\$45.00	Subsequent Non-Payment Cut-off	\$50.00
Meter Removal Fee:	\$45.00	Jumper/Circumvention Charge	Court adjudication
Return/Trip Fee	\$50.00	Covered Meter Surcharge	\$45.00

New Customers or Additional Services

ACCOUNT APPLICATION FEE - For new accounts or billing changes	
Make application to: UTILITY CUSTOMER OPERATIONS	
Non-refundable application fee for new accounts	\$20.00

WATER METER TAP ON FEES					
By Meter Size					
3/4"	\$1,100	3"	\$9,450	8" Compound	\$20,000
1"	\$1,300	4"	\$11,250	8" Fire Service	\$24,100
1-1/2"	\$2,600	6" Compound	\$18,750	10" Compound	\$24,000
2"	\$4,975	6" Fire Service	\$18,750	10" Fire Service	\$25,575
				12"	direct cost plus \$500
NOTE: No additional charge for street cuts					

ACCESS FEES			
Water		Sewer	
All Customers	\$2000.00	Residential	\$1811.93
		Non-residential	Fee to be based upon a population equivalent proportionate to a single-family unit. (State Tables).

PETITIONS	
Requests for Petition Forms must be in writing	
Water Sewer	Contact the Department of Watershed Management The assessment rate is based on actual average contract construction cost per lineal foot from previous year - charged per front foot of abutting property along the sanitary sewer and applied as lien against property

FIRELINE INSTALLATION CHARGES
Department only installs tap and provides inspection. Customer must contract with a contractor

STERILIZATION
To ensure sterile lines, all lines 6" or larger must be sterilized per DeKalb County standards prior to approval by County.

CONTACT INFORMATION			
All Water and Sewer Service Bills are issued by and paid to the: DEKALB COUNTY FINANCE UTILITY CUSTOMER OPERATIONS			
Offices	774 Jordan Lane, Suite 200 Decatur, Georgia 30033 Tel: (404) 378-4475 8:00 am - 5:00 pm Monday-Friday	Mail Payment to	DeKalb County Finance Utility Customer Operations Division P.O. Box 71224 Charlotte, NC 28272-1224
All technical, engineering, service availability and repairs are handled by: DEKALB COUNTY WATERSHED MANAGEMENT			
Offices:	1580 Roadhaven Drive Stone Mountain, Georgia 30083 Technical: (770) 621-7200 - 8:00 am - 4:30 pm Monday-Friday Repair Service; normal and emergency, 24 hrs/day, 7 days/week - (770) 270-6243		

All rates and policies administered under the direction of the DeKalb County Board of Commissioners.