



Understanding your new utility bill

The sample bill includes figures
and calculations that are for
illustrative purposes only.

A

Customer and Statement Numbers –

Customer and statement reference
information.

B

Message Board – Important information
about your service and contact information.

C

Service Information – Customer and
service address information for the billing
statement.

D

Bill Detail - An overview of balance
forward, current charges, and total bill
amount.

E

Details of Current Period – Payments,
charges, and adjustments.

F

Current Charges – Detail of consumption
and readiness to service charges.

G

Water Usage Graph – A graph showing
water usage for the last 12 months as
compared to the current month
consumption.

H

Remittance Coupon – Please return this
portion with your payment in the enclosed
envelope.

I

Meter Reading – Details of the service
readings for the current bill.

J

Customer Service Information



DeKalb County Georgia

Water & Sewer Bill for

John Sample
Service Address: 123 Main St
Bill Date: 01/25/24

Bill Summary

D

Balance Forward

\$0.00

+

Current Charges

\$64.23

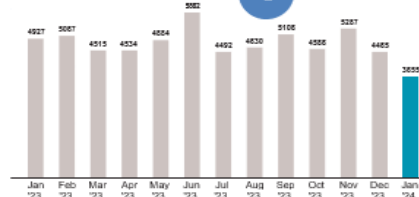
=

Total Amount Due

\$64.23

Due 02/15/24

Historical Usage



3655 Gallons ÷ 27 Days = 135 Average Daily Gallons

Billing Details

Previous Balance	\$76.61
Payment(s) Applied	-\$76.61
Balance Forward	\$0.00
Current Charges	\$64.23
Adjustments	\$0.00
Total Due On or Before 02/15/24	\$64.23
Current Charges Detail	\$64.23
Water Ready-To-Serve Charge	\$3.01
2,000 gallons x \$2.29 per 1,000 gallons	\$4.58
1,655 gallons x \$3.26 per 1,000 gallons	\$5.40
Sewer Ready-To-Serve Charge	\$7.31
Sewer Service Based on Water Usage	\$43.93



DeKalb County Georgia

Return this portion with your payment

Please make check payable to
DeKalb County GA

Water & Sewer

Account Number 1234567890
Statement Number 00022222

DUE DATE
02/15/24

TOTAL AMOUNT DUE
\$64.23

Please pay Total Amount Due by 02/15/24
to avoid a 10% penalty on Current Charges.



DC1124-176
John Sample
123 MAIN ST
BROOKHAVEN GA 30319-1506

000012



DEKALB COUNTY FINANCE
PO BOX 71224
CHARLOTTE NC 28272-1224



Understanding your new utility bill

The sample bill includes figures
and calculations that are for
illustrative purposes only.

Page 2 of 2

Meter Readings

Meter #: 86163575

Size: 0.75 Inch

Current: 304038 **Act.** 01/16/24 **Usage:** 3,655

Previous: 300383 **Act.** 12/20/23 **Days of Service:** 27



Need Assistance

Contact Center / Payment Information

404-378-4475

Call Center Hours

Monday - Friday 7:00 a.m. - 7:00 p.m.

Lobby Hours

Monday - Friday 8:00 a.m. - 5:00 p.m.



Did You Know?

When using your bank's online bill pay services
use the 15-digit combination of your customer
number and account number without any
separation, for example: 0011111100222222

For additional service information,
please visit DeKalbCountyGA.gov

Convenient Ways to Pay



Online

dekalbcountyga.gov



Scan now with
your smart phone



Phone

404-371-6294 or
1-866-227-8524



In Person

774 Jordan Lane
Decatur, GA 30033



Mail

DeKalb County Finance
P.O. Box 71224
Charlotte, NC 28272-1224



DeKalb County Georgia

Thank you for being a value customer.

It is our pleasure to be of service to you and the community.