



DEKALB COUNTY
WATER AND SEWER RATES (No rate increase since January 1, 2014; Revised on 5/1/19 by PRL)
AND SERVICE CHARGES

2016 CURRENT RATES

----- CURRENT CUSTOMERS -----

(A) COMMODITY CHARGES: (Based on volume of water metered, tiered conservation rates).

Bi-Monthly Billing*

Bi-Monthly Consumption	Water		Sewer	Irrigation
	<i>per 1000 gals.</i>	<i>per 1000 gals.</i>	<i>per 1000 gals.</i>	<i>per 1000 gals.</i>
0 – 4,000	¾" Meter \$2.16	All Other Meters \$3.08	All Meters \$11.34	All Meters \$8.08
4,001 – 20,000	\$3.08	\$3.08	\$11.34	\$8.08
20,001 – 40,000	\$4.63	\$3.08	\$11.34	\$8.08
> 40,001	\$8.08	\$3.08	\$11.34	\$8.08

(B) READINESS TO SERVE CHARGE: (A base charge for providing service availability regardless of volume used, based on the size of the meter.)

Bi-Monthly Billing*

	Meter Size									
	¾" (or less)	1"	1-1/2"	2"	3"	4"	6"	8"	10"	12"
Water	\$5.71	\$9.50	\$19.01	\$30.41	\$56.99	\$94.98	\$189.93	\$303.88	\$436.86	\$816.71
Irrigation	\$5.71	\$9.50	\$19.01	\$30.41	\$56.99	\$94.98	\$189.93	\$303.88	\$436.86	\$816.71
Sewer	\$13.77	\$22.97	\$45.93	\$73.48	\$137.78	\$229.62	\$459.23	\$734.77	\$1,056.21	\$1,974.66

*Note: Most residential and low consumption users are on a bi-monthly meter reading and billing cycle. This consists primarily of meters 2" and under and constitutes approximately 99% of all meters in the water system.

(C) COMMODITY CHARGES: (Based on volume of water metered, tiered conservation rates).

Monthly Billing

Monthly Consumption	Water		Sewer	Irrigation
	<i>per 1000 gals.</i>	<i>per 1000 gals.</i>	<i>per 1000 gals.</i>	<i>per 1000 gals.</i>
0 – 2,000	¾" Meter \$2.16	All Other Meters \$3.08	All Meters \$11.34	All Meters \$8.08
2,001 – 10,000	\$3.08	\$3.08	\$11.34	\$8.08
10,001 – 20,000	\$4.63	\$3.08	\$11.34	\$8.08
> 20,001	\$8.08	\$3.08	\$11.34	\$8.08

(D) READINESS TO SERVE CHARGE: (A base charge for providing service availability regardless of volume used, based on the size of the meter.)

Monthly Billing

	Meter Size									
	¾" (or less)	1"	1-1/2"	2"	3"	4"	6"	8"	10"	12"
Water	\$2.84	\$4.74	\$9.50	\$15.21	\$28.51	\$47.48	\$94.98	\$151.95	\$218.44	\$408.35
Irrigation	\$2.84	\$4.74	\$9.50	\$15.21	\$28.51	\$47.48	\$94.98	\$151.95	\$218.44	\$408.35
Sewer	\$6.90	\$11.49	\$22.97	\$36.74	\$68.90	\$114.81	\$229.62	\$367.39	\$528.11	\$987.34

(E) INDUSTRIAL WASTE SURCHARGE: (Based on routine tests of commercial and industrial customer discharges to the County Sewer System and on volume of water metered.)

- BOD** (5-Day Biochemical Oxygen Demand): An additional \$0.0006 per 1000 gals. for each mg/l of BOD in excess of 250 mg/l.
- TSS** (Total Suspended Solids): An additional \$0.0006 per 1000 gals. for each mg/l of TSS in excess of 250 mg/l.
- P** (Total Phosphorus): An additional \$0.024 per 1000 gals. for each mg/l of P in excess of 10 mg/l.
- NH₃** (Ammonia Nitrogen): An additional \$0.006 per 1000 gals. for each mg/l of NH₃ in excess of 30 mg/l.

(F) FIRELINE CHARGES: (Where fire service connections are made to private non-metered lines.)

Connection Size:	4"	6"	8"	10"	12"
Monthly Charge	\$7.00	\$15.00	\$25.00	\$50.00	\$75.00
Plus:	\$10.00 per fire hydrant installed on the fireline.				

(G) HYDRANT METERS:

Deposit: \$600.00

Monthly surcharge: \$28.00

Consumption rate: \$8.08/1000 gal. (irrigation rate)

(H) MISCELLANEOUS SERVICE CHARGES:

Service Disconnect/Restoration Charges:

Customer Requested Disconnect/Restore: \$45.00 Service Turn-on: \$45.00

First Non-Payment Cut-off: \$45.00 Subsequent Non-Payment Cut-off: \$50.00 Meter Removal Fee: \$45.00

Jumper/Circumvention Charge: court adjudication Return/Trip Fee: \$50.00 Covered Meter Surcharge: \$45.00

----- NEW CUSTOMERS (OR ADDITIONAL SERVICES) -----

(A) ACCOUNT APPLICATION FEE: (New or change in billing) - Make application to DIVISION OF TREASURY & ACCOUNTING SERVICES:

A non-refundable application fee of \$20 is required on all new accounts.

(B) TAP-ON FEES:

Water Meter Tap Fees

3/4" - \$ 1,100	3" - \$ 9,450	8" Compound - \$ 20,000
1" - \$ 1,300	4" - \$ 11,250	8" Fire Service - \$ 24,100
1-1/2" - \$ 2,600	6" Compound - \$ 18,750	10" Compound - \$ 24,000
2" - \$ 4,975	6" Fire Service - \$ 18,750	10" Fire Service - \$ 25,575
		12" - direct cost plus \$500.

NOTE: No additional charge for street cuts.

Water Access Fees

All customers: \$2,000.00

Sewer Access Fees

Residential: \$1,811.93

Non-Residential: Fee to be based upon a population equivalent proportionate to a single family unit. (State Tables).

(C) PETITIONS: Requests for Petition Forms must be in writing.

WATER: Contact the Department of Watershed Management

SEWER: The assessment rate is based on actual average contract construction cost per lineal foot from previous year - charged per front foot of abutting property along the sanitary sewer and applied as lien against property.

(D) FIRELINE INSTALLATION CHARGES: Department only installs tap and provides inspection; Customer must contract with a contractor.

(E) STERILIZATION: To ensure sterile lines, all lines 6" or larger must be sterilized per DeKalb County standards prior to approval by County.

---- BASIC INFORMATION ----

(A) All Water and Sewer Service Bills are issued by: DEKALB COUNTY UTILITY CUSTOMER SERVICE

Walk in Lobby: 774 Jordan Lane Suite 200
Decatur, Georgia 30033
Tel: (404) 378-4475

Mail Payment to: DeKalb County France
P.O. Box 71224
Charlotte, NC 28272-1224

8:00 a.m. - 5:00 p.m. Monday-Friday
Customer Service Center hours 7:00 a.m. - 7:00 p.m. Monday - Friday
(Please note, there is no more night depository)

Pay by Phone (404) 371-6294
For Online, ACH visit our website www.dekalbwatershed.com
Authorized payment locations, <http://golevel1.com/client/DeKalb/>

(B) DEKALB COUNTY WATERSHED MANAGEMENT

Main Office: 1580 Roadhaven Drive
Stone Mountain, Georgia 30083
Main number: (770) 621-7200
Repair Service; normal and emergency, 24 hrs./day, 7 days/week - (770) 270-6243

(C) All rates and policies administered under the direction of the DeKalb County Board of Commissioners.

----- AT YOUR SERVICE -----

Both the Deputy Director of Finance - Treasury and Accounting Services and Deputy Director - Watershed Management welcome your questions and would be pleased to serve you in any way they can. Should you request information or require service, it is reasonable that you can expect prompt and courteous reply or action. In those cases, where this does not occur, it is helpful to both you and the Departments involved that they be made aware of the time, date, employee(s) involved, telephone number called, and a description of the problem.