#### Dear DeKalb Resident:

This past year features a successful transition to a time of greater determination, resilience, certainty, stability, and progress. As we look back with gratitude and humility, it is our pleasure to share the following 2022 accomplishments:

#### Collections

Route optimization for commercial and residential collections.

#### **GIS/Technology**

Audited/optimized collection-related routes and processes.

#### Safety & Training

Improved employee and public safety protocols; enhanced in-house training program, including the implementation of the PACE Defensive Driving Program; pursued state of Georgia commercial driver training facility and instructor certifications.

#### **Processing & Disposal**

Improvements within transfer station operations and processes; construction of a new landfill cell; begin the process for resuming operations at the Renewable Fuels Facility.

#### **Customer Care Call Center**

Reopened administration building to in-person services; enhanced/expanded online and in-person service options.

#### **Communications/Public Outreach**

Resumed signature public events, i.e., paper shredding and household hazardous waste (HHW) events; enhanced online presence and information/public outreach processes.

#### Personnel/Employee Development & Retention

Job fairs with on-the-spot recruitment; expanded female crew supervisor/leader portfolio; welcomed new graduates through the GED program; in-house and external employee recognition and appreciation opportunities; enhanced employee services.

Our team welcomes the global mission for a sustainable and resilient post-COVID-19 recovery, and we remain steadfast in our commitment to serve with efficiency, accountability, resilience, and integrity. Thank you for your support in 2022, and we look forward to serving you in 2023 and beyond. Best wishes for a safe, healthy, progressive, and rewarding new year.

At your service,

Tracy A. Hutchinson Director - Sanitation Division • Beautification Unit

### DEKALB COUNTY SANITATION 2023 EVENTS AND RECYCLING INITIATIVES

Martin Luther King Jr. Day Event\* January 16

Spring Household Hazardous Waste Event March 18

> Paper Shredding Event\* May 6

> Paper Shredding Event\* September 16

Fall Household Hazardous Waste Event October 21

Curbside Christmas Tree Recycling 12/26/23 - 01/04/24

\*Events are tentative and subject to change

Visit www.dekalbsanitation.com for detailed information on residential and commercial service offerings.

Printed on recycled paper

A Tradition of Efficiency • Accountability

Resilience • Integrity

R DeKalbSanitation.com

O @DKalbSanitation

Administrative Office

Decatur, GA 30032

3720 Leroy Scott Drive

0 404.294.2900







## 2023 RESIDENTIAL HOLIDAY COLLECTION SCHEDULE

**DEKALB COUNTY SANITATION DIVISION** 



# DEKALB COUNTY SANITATION 2023 HOLIDAY CALENDAR

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2023

HOLIDAY	HOLIDAY OBSERVED	COLLECTION SCHEDULE
New Year's Day	Monday, January 2, 2023	New Year's Day observed. Collection service will run one day late for all customers.
Martin Luther King Jr. Day	Monday, January 16, 2023	No service on Monday, January 16. Collection service will run one day late for all customers.
Presidents Day	Monday, February 20, 2023	No service on Monday, February 20. Collection service will run one day late for all customers.
Memorial Day	Monday, May 29, 2023	No service on Monday, May 29. Collection service will run one day late for all customers.
Juneteenth	Monday, June 19, 2023	No service on Monday, June 19. Collection service will run one day late for all customers.
Independence Day	Tuesday, July 4, 2023	No service on Tuesday, July 4. Collection service will run one day late for Tuesday, Wednesday and Thursday customers.
Labor Day	Monday, September 4, 2023	No service on Monday, September 4. Collection service will run one day late for all customers.
Veterans Day	Friday, November 10, 2023	Veterans Day observed. No change in collection service.
Thanksgiving Holiday	Thursday, November 23, 2023 Friday, November 24, 2023	No service on Thursday, November 23. Thursday customers will be serviced on Friday.
Christmas Day	Monday, December 25, 2023	No service on Monday, December 25. Collection service will run one day late for all customers.