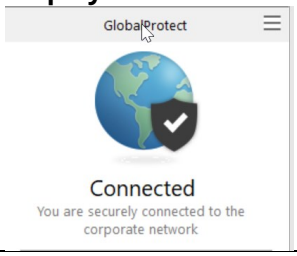
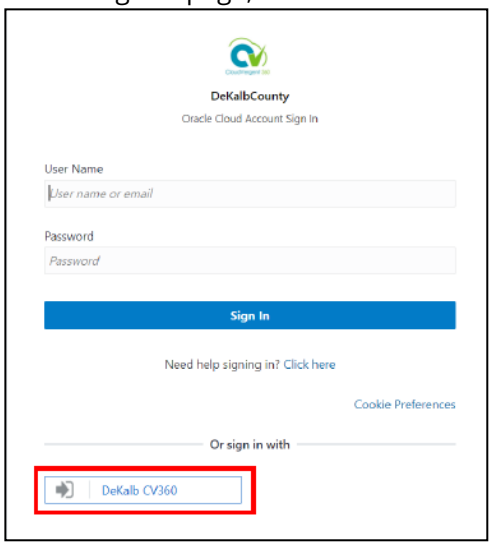
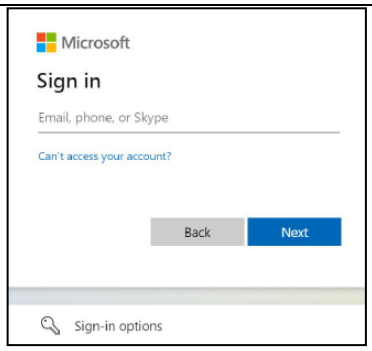
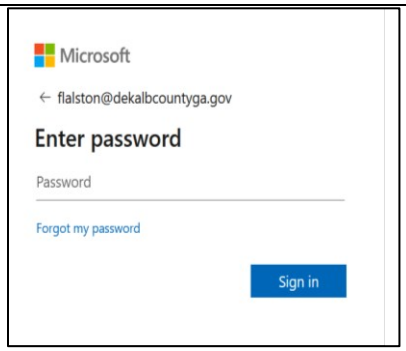
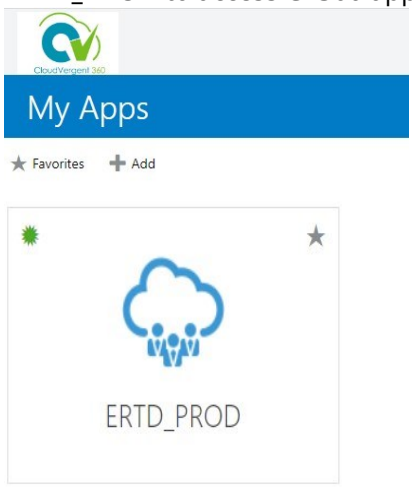
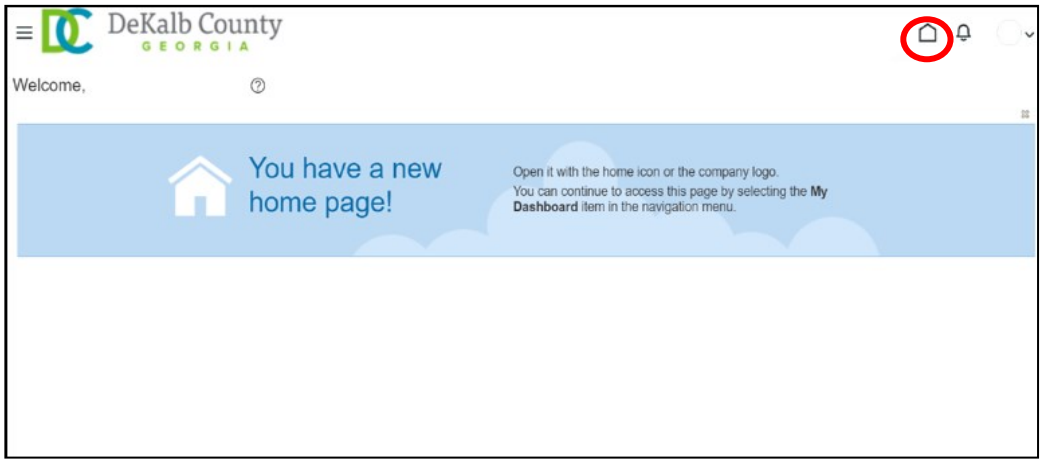
CV360 Login Guidance

How to log into CV360 – For Users with County Network Account

CLICK HERE to take the CV360 online trainings on the DeKalb Training Hub site before accessing system.

Step 1	**If working remotely, login to the County's Network (Global Protect) – Not required for Employee Self Service Access** 
Step 2	You can access CV360 by clicking this **link**. You may copy the below link to your browser. https://idcs-1b5172bd800b4d0cb6c0235505318175.identity.oraclecloud.com/ui/v1/myconsole
Step 3	On the Sign-In page, click on **DeKalb CV360** 
Step 4	You will be redirected to the County's Microsoft login page. Enter your **email address** and select the **Next** button. Enter your password and Multifactor Authentication (MFA), if required, and select the **Sign-In** button.

	 
Step 5	You will be redirected to the MY APPS page upon successful sign in/authentication. Click on **ERTD_PROD** to access CV360 application instance as shown below. 
Step 6	You will now be directed to the CV360 Home Page. Click on the home button to start using CV360. 

What's Next?

- Take the CV360 online trainings on the DeKalb Training Hub site HERE. (https://www.dekalbcountyga.gov/information-technology/cv360-training)

Troubleshooting Instructions

If you are experiencing CV360 issues, support is available. Please submit a Help Desk ticket or request your Department's Payroll Coordinator to submit a ticket on your behalf HERE. (https://helpdesk.dekalbcountyga.gov)