**CV360 Login Guidance**

How to log into CV360 – For Users without County Network Account

**CLICK HERE** to take the CV360 online trainings on the DeKalb Training Hub site before accessing system.

If you do not have a County Network Account, your username is the personal email address on your HR record.

<table>
<thead>
<tr>
<th>Step 1</th>
<th>You can access CV360 by clicking this <a href="https://idcs-1b5172bd800b4d0cb6c0235505318175.identity.oraclecloud.com/ui/v1/myconsole">link</a>. You may copy the below link to your browser.</th>
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<td>Step 2</td>
<td>On the Sign-In page, select <strong>CLICK HERE</strong> next to <strong>Need help signing in</strong> to set up your password. The forgot your password box will popup. Enter email your personal email address and click on next.</td>
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Step 3
You will receive an email from no-reply@oracle.com with a link to reset the password. Check your spam/ junk folder if you do not see email in your inbox.

Please note the following password requirements when creating a new password:
- Minimum password length: 10 characters
- Password must contain 1 uppercase letter, 1 lowercase letter, 1 numeric character.

Step 5
After setting up the password using the password reset link, return to the CV360 Sign-in page. Enter your CV360 username and password on the below screen. Your CV360 username will be your personal email address.
Step 5
You will be redirected to the MY APPS page upon successful sign in/authentication. Click on ERTD_PROD to access the CV360 application instance as shown below.

Step 6
You will now be directed to the CV360 Home Page. Click on the home button to start using CV360.

Troubleshooting
If you are experiencing CV360 issues, support is available. Please submit a Help Desk ticket or request your Department’s Payroll Coordinator to submit a ticket on your behalf HERE. (https://helpdesk.dekalbcountyga.gov)