

## VIRTUAL INSPECTIONS GUIDELINES



In efforts to adhere to the health standards preventing further spread of (COVID-19) and practicing social distance during the (COVID-19). Dekalb County Inspection Division is pleased to announce that its customers may now for a limited period request a virtual inspection for **AC change-outs, residential roof inspections, water heaters, window and door replacements, and minor residential inspections.**

Through this option, the contractor and residents can coordinate and plan on a set appointment time. A virtual inspection allows the installer and the county inspector to communicate in real-time through video conferencing via iPhone facetime, Android Google Duo. All the contractor needs are a smartphone with video conferencing apps app downloaded. Inspection Division staff is happy to help to assist you setup. The County inspector reserves the right to decline the virtual inspection request due to complex inspections & life safety concerns.

To learn more, please call the Building Division at (404)-687-2401 or email [Lbell@dekalbcountyga.gov](mailto:Lbell@dekalbcountyga.gov) and ask about virtual inspections.

**PLEASE NOTE THAT ALL INSPECTIONS MUST BE SCHEDULED BY WEBSITE OR OVER THE AUTOMATED SYSTEM Website:** <https://www.dekalbcountyga.gov/planning-and-sustainability/planning-sustainability> or Automated System: 404.371.3010

- Automated System is Required for Scheduling Inspections 404.371.2155, Option 2 or 404.371.3010 (24-Hours)

### Requirements:

- ✓ Device with Webcam
- ✓ App Installed (iPhone Facetime or Android Goggle Duo)
- ✓ Internet Access
- ✓ The County Inspector will contact you to initiate video conference upon arrival at your construction site
- ✓ The County Inspector will provide instructions on what to view and how to move the device around.
- ✓ Inspection results are entered into the INFOR/HASEN system during the meeting session