

Project Announcement



Leadership Spotlight

The vision of DeKalb County's Human Resources and Merit System Department (HR) is to become a highly regarded strategic partner focused on effective and efficient practices, metrics and solutions using innovative technology. The upgrade of the Human Capital Management (HCM) system supports this vision by enhancing services to employees, retirees, departments and agencies. Transitioning from PeopleSoft to Oracle HCM Cloud (CV360), a cloud-based system, will improve the way we view and access HR related information. The CV360 project will allow DeKalb employees and retirees to have more control over their information. This will reduce time consuming paper-driven processes and in-person contact for conducting simple transactions so HR can focus on major priorities and future goals for DeKalb County.

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Director HR & Merit System

What is CloudVergent360?

Introducing CloudVergent360

CloudVergent360, or CV360 for short, is Dekalb County's Oracle HCM cloud technology implementation geared towards connecting every human resource process from hire to retire for DeKalb County employees and retirees. It will function as an all-in-one resource and eliminate the need for manual paperwork, in-person administrative visits, emails, or long phone wait times to carryout simple HR processes. CV360 will allow for secure, self-service, and mobile-responsive options to better manage employee personal data, benefits, pay slips, and more.

CV360 Featured Highlights:

- Improved online access to payroll information
- Ability to manage benefit eligibility and communicate changes to employees
- Direct access to benefit plan offerings, and simplified enrollment

- ✔ Tools to update personal info from home
- ✔ Improved benefits enrollment functionality

CV360: General FAQs

FAQ Page

✔ What is CV360?

CV360 is an Oracle cloud HCM implementation that is geared towards creating a self-service system for DeKalb County employees. It will serve as a virtual hub for all things related to employee payroll, benefits, and other HR related items.

✔ Why are we doing this now?

DeKalb county leadership recognizes the need for easily accessible intuitive tools for its employees, especially given the effect COVID-19 has had on in-person transactions. Virtual work has only accelerated the necessity for a self-service portal to give employees direct access to manage their personal information and the ability to update their information without lengthy and in-person administrative processes.

✔ How does this affect me?

Once CV360 goes live, all DeKalb County employees will have access to the self-service employee portal using their employee login. It will allow access to end-to-end HR information, payroll information, health benefits, personal data, absences and more.

✔ When will this go into effect?

CV360 is slated to launch in early 2022.

✔ What is Oracle HCM Cloud?

Oracle Human Capital Management (HCM) Cloud is a cloud-based software application that is intended for use by global HR, talent, and workforce management, released by Oracle Corporation.

✔ What is PeopleSoft?

PeopleSoft is the current HCM solution that DeKalb County uses to carry out HR business transactions.

✔ What does OCM mean?

OCM stands for Organizational Change Management. The OCM team helps to introduce and facilitate change that occurs across an organization or agency.

✔ How can I get more information?

Be on the lookout for subsequent newsletters with future updates, and communications requesting support for invitations for training, or participation in testing of the new system.

Contact Information

Contact the CV360 team via email
CV360@dekalbcountyga.gov