# FAQs



# ☑ What is CV360?

CV360 is an Oracle cloud HCM implementation that is geared towards creating a self-service system for DeKalb County employees. It will serve as a virtual hub for all things related to employee payroll, benefits, and other HR related items.

## ☑ Why are we doing this now?

DeKalb county leadership recognizes the need for easily accessible intuitive tools for its employees, especially given the effect COVID-19 has had on in-person transactions. Virtual work has only accelerated the necessity for a selfservice portal to give employees direct access to manage their personal information and the ability to update their information without lengthy and in-person administrative processes.

#### How does this affect me?

Once CV360 is live, all DeKalb County employees will have access to the self-service employee portal using their employee login. It will allow access to end-to-end HR information, payroll information, health benefits, personal data, absences and more.

## 🖸 When will this go into effect?

CV360 is slated to launch in early 2022.

#### ☑ What is Oracle HCM Cloud?

Oracle Human Capital Management (HCM) Cloud is a cloud-based software application that is intended for use by global HR, talent, and workforce management, released by Oracle Corporation.

#### ☑ What is PeopleSoft?

PeopleSoft is the current HCM solution that DeKalb County uses to carry out HR business transactions.

## ☑ What does OCM mean?

OCM stands for Organizational Change Management. The OCM team helps to introduce and facilitate change that occurs across an organization or agency.

## ☑ Who are Change Agent?

Change Agents are employees representing the full range of DeKalb County departments and functional areas. They participate in meetings and deep dives where they receive detailed briefings related to project activities, which they can then disseminate to their respective departments.

#### ☑ What is SIT and UAT?

Both SIT and UAT are types of testing activities. SIT refers to system integration testing, while UAT stands for user acceptance testing. SIT is performed by project testers, while UAT is performed by end users.

# ☑ What is a Sprint?

A sprint is an agile term that is used to refer to a short, time-boxed period when a scrum team works to complete a set amount of work.

# ☑ How can I get more information?

Be on the lookout for subsequent newsletters with future updates, and communications requesting support for invitations for training, or participation in testing of the new system.