

SHOAL CREEK TRUNK SEWER IMPROVEMENT PROJECT

Frequently Asked Questions

Q. What is the purpose of the Shoal Creek Trunk Sewer Improvement Project?

A. The purpose of the Shoal Creek Trunk Sewer Improvement Project is to reduce future sanitary sewer overflows, meet current and future sewer demands and protect the environment.

Q. What are the benefits of the Shoal Creek Trunk Sewer Improvement Project?

A. This sewer rehabilitation project will improve the county's watershed system, provide much-needed capacity to accommodate future growth and enhance the environmental resilience of the county's infrastructure.

Q. What is a trunk sewer?

A. A trunk sewer is a sewer line that receives wastewater flow from many branches of collector sewers and conveys the wastewater to a treatment plant or intercepting sewer. These trunk sewers are located parallel to existing creeks and waterways within the 100-year floodplain which precludes permanent structure construction among other things.

Q. When will the project begin and end?

A. The design phase is approaching 100% design. The construction phase is expected to begin in 2025 and last approximately 3 years.

Q. What will be the work hours during construction?

A. Normal construction hours will be from 7a.m. to 7p.m., Monday through Friday, excluding major holidays. In some cases, extended weekday hours, weekend work, or night work may be necessary.

Q. What are the phases and activities of the project involved?

A. The project will be completed in the following phases:

- 1) Phase 1 Design, Survey and Assessment
- 2) Phase 2 Construction
- 3) Phase 3 Restoration
- 4) Phase 4 Post Construction

B. The sewer activities involved will be:

- 1) Mobilization, site clearing (if necessary).

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- 2) Installation of temporary bypass pumps to ensure that wastewater flow is rerouted around sewer mains being replaced. The new sewer may be in the same location as the existing sewer or might involve location adjustment to improve long-term stream stability and avoid existing natural features where possible.
- 3) Layout of materials
- 4) Construction and excavation
- 5) Restoration of the overall sewer construction site

Q. What impacts, if any, will construction have on traffic in the surrounding community?

A. Traffic flaggers and project signage will be in place to guide motorists safely through the construction area for the duration of the project.

Q. Will the construction require heavy lighting that may be disruptive?

A. The majority of the construction activities will be conducted during normal business hours of 8:00 a.m. to 5:00 p.m. If night work is needed, crews will use portable lights positioned to face away from any neighboring residences to eliminate any nuisances.

Q. Will I have to move my car if it's parked on the street during construction?

A. Yes, property owners who live in the path of the construction site will receive notifications during designated construction days and hours. Residents may resume parking on the street after construction hours.

Q. Will this construction project cause noise in my community?

A. For short periods of time construction noise may be caused by:

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| • Heavy equipment and construction truck traffic | • Drilling |
| • Material manipulation and storage | • Excavation and backhoe |
| • Compacting | • Grading |
| • Pavement Saw | • Paving |
| • Jackhammering | • Rock excavation |

Crews will work diligently to eliminate construction-related noises before or after the scheduled construction hours.

Q. What happens during the design phase of this project?

A. Some survey and geotechnical work may be conducted on your property. Advanced notification will be provided. If required, our representative agent may approach your property to acquire sewer easement.

Q. What will happen after the trunk sewer line has been designed?

A. After the design, the contractor will be selected through the procurement process. Then the construction will take place thereafter. Once the construction is completed, the area will be restored back to its original condition.

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Q. How will tree removal be handled?

A. Tree removal will follow the tree ordinance under each jurisdiction. The trees on private property within the limit of disturbance will be removed to facilitate the construction. The trees outside limit of disturbance but impact at least 25% of critical root zone will also be removed. The certified arborist will verify and confirm some trees to be removed as necessary. Trees on permanent sewer easement will be removed and will not be put back on the permanent sewer easement. The tree replacement on private property will be negotiated with the property owner prior to the beginning of construction.

Q. Who can I contact if I have additional questions or need more information about the Shoal Creek Trunk Sewer Improvement Project?

A. For general project updates or information, contact the DWM Project Information Hotline at 1-800-986-1108 Monday through Friday, from 8:30 a.m. to 5:00 p.m., or email: shoalcreektrunksewer@dekalbcountyga.gov

B. Scan the QR code for mobile view of the Project's Website:

