

Commercial Garbage & Recycling Payment Options

A nonrefundable service charge applies to all online and telephone payments. A payment confirmation number will be provided once an online or a telephone payment is made. For bulky item collection requests, please EMAIL your payment confirmation number and other applicable account information to CommercialService@dekalbcountyga.gov so service can be scheduled.

Online payments

- Visit www.dekalbcountyga.gov
- Under the **Payments** tab, choose **Sanitation**
- Click on the **Make Payment** tab
- Click on the **Proceed with payment** tab
- Choose the **Sanitation bill** option
- Enter your **Sanitation account number**
- Enter the first word of your business in the **Last Name** section and your business zip code in the **Zip Code** section
- Enter the **Captcha** provided (case sensitive)
- Click **Continue**
- Enter **payment amount** (based on the size of the roll-off chosen)
- Continue to follow the prompts to complete payment
- Account balances and all statements can be viewed and printed as PDF files.

Automated telephone payments

- Call 1-866-227-8924
- Select **Option 2**
- **Enter your Sanitation account number**
- Enter the appropriate **payment amount**
- Continue to follow the prompts to complete payment
- **Document payment confirmation number**

Mail payments

Please make checks payable to the *DeKalb County Sanitation Division*, and mail to 3720 Leroy Scott Drive, Decatur, GA 30032, Attention: Commercial Services, Roll-off Containers.

Secure drop box payments

Submit payments in a sealed envelope through a secure drop box located at the Sanitation Division's administrative office, 3720 Leroy Scott Drive, Decatur, GA 30032. Please make checks payable to the DeKalb County Sanitation Division. Click [here](#) for more information.

In-person payments

Payments can also be made in person at the Sanitation Division's administration building, 3720 Leroy Scott Drive, Decatur, GA 30032. Customer Care assistance is available Monday through Friday, from 9 a.m. – 3 p.m.