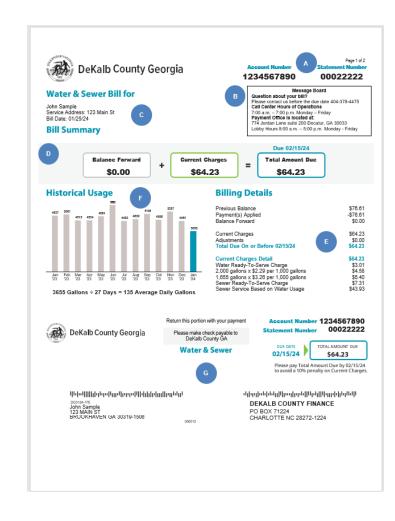


# Understanding your **new utility bill**

The sample bill includes figures and calculations that are for illustrative purposes only.

- Customer and Statement Numbers –
  Customer and Statement reference
  information.
- Message Board Important information about your service and contact information.
- Service Information Customer and Service information for the billing statement.
- Bill Summary An overview of past bill balance, current charges, and Total bill Amount.
- Current Charges Detail of charges for the current bill.
- Water Usage Graph A graph showing water usage for the last 12 months as compared to the current month consumption.
- G Remittance Coupon Please return this portion with your payment in the enclosed envelope.
- H Meter Reading Details of the service readings for the current bill.





# Understanding your new utility bill

The sample bill includes figures and calculations that are for illustrative purposes only.

Page 2 of 2

# **Meter Readings**



# Meter #: 86163575 Size: 0.75 Inch

Current: Previous: 304038 Act. 01/16/24 300383 Act. 12/20/23

Usage: Days of Service:

# Need Assistance

### Contact Center / Payment Information 404-378-4475

Call Center Hours Monday - Friday 7:00 a.m. - 7:00 p.m.

Lobby Hours Monday - Friday 8:00 a.m. - 5:00 p.m



# Did You Know?

When using your bank's online bill pay services use the 15-digit combination of your customer number and account number without any separation, for example: 0011111100222222

For additional service information, please visit DeKalbCountyGA.gov

# **Convenient Ways to Pay**



## Online





404-371-6294 or 1-866-227-8924



774 Jordan Lane Decatur, GA 30033



DeKalb County Finance P.O. Box 71224 Charlotte, NC 28272-1224



# **DeKalb County Georgia**

Thank you for being a value customer.

It is our pleasure to be of service to you and the community.