



Understanding your new utility bill

The sample bill includes figures and calculations that are for illustrative purposes only.

- A Customer and Statement Numbers** – Customer and Statement reference information.
- B Message Board** – Important information about your service and contact information.
- C Service Information** – Customer and Service information for the billing statement.
- D Bill Summary** - An overview of past bill balance, current charges, and Total bill Amount.
- E Current Charges** – Detail of charges for the current bill.
- F Water Usage Graph** – A graph showing water usage for the last 12 months as compared to the current month consumption.
- G Remittance Coupon** – Please return this portion with your payment in the enclosed envelope.
- H Meter Reading** – Details of the service readings for the current bill.

DeKalb County Georgia

Account Number **1234567890** Statement Number **00022222**

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Water & Sewer Bill for

John Sample
 Service Address: 123 Main St
 Bill Date: 01/25/24

Message Board

Question about your bill?
 Please contact us before the due date 404-378-4475
Call Center Hours of Operations
 7:00 a.m. – 7:00 p.m. Monday – Friday
Payment Office is located at:
 774 Jordan Lane suite 200 Decatur, GA 30033
 Lobby Hours 9:00 a.m. – 5:00 p.m. Monday – Friday

Due 02/15/24

Balance Forward	+	Current Charges	=	Total Amount Due
\$0.00		\$64.23		\$64.23

Historical Usage

3655 Gallons = 27 Days = 135 Average Daily Gallons

Billing Details

Previous Balance	\$78.61
Payment(s) Applied	-\$78.61
Balance Forward	\$0.00
Current Charges	\$64.23
Adjustments	\$0.00
Total Due On or Before 02/15/24	\$64.23

Current Charges Detail \$64.23

Water Ready-To-Serve Charge	\$3.01
2,000 gallons x \$2.29 per 1,000 gallons	\$4.58
1,855 gallons x \$3.26 per 1,000 gallons	\$6.00
Sewer Ready-To-Serve Charge	\$7.31
Sewer Service Based on Water Usage	\$43.93

Return this portion with your payment

DeKalb County Georgia

Please make check payable to
DeKalb County GA

Water & Sewer

Account Number **1234567890**
 Statement Number **00022222**

DUE DATE **02/15/24** TOTAL AMOUNT DUE **\$64.23**

Please pay Total Amount Due by 02/15/24 to avoid a 10% penalty on Current Charges.

0000011E
 0000011E
 John Sample
 123 MAIN ST
 BRUNSWICK GA 30319-1005

0000011E
 DEKALB COUNTY FINANCE
 PO BOX 71224
 CHARLOTTE NC 28272-1224



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Meter Readings

H

Meter #: 86163575

Size: 0.75 Inch

Current: 304038 **Act.** 01/16/24 **Usage:** 3,655

Previous: 300383 **Act.** 12/20/23 **Days of Service:** 27



Need Assistance

Contact Center / Payment Information

404-378-4475

Call Center Hours

Monday - Friday 7:00 a.m. - 7:00 p.m.

Lobby Hours

Monday - Friday 8:00 a.m. - 5:00 p.m.



Did You Know?

When using your bank's online bill pay services use the 15-digit combination of your customer number and account number without any separation, for example: 0011111100222222

**For additional service information,
please visit DeKalbCountyGA.gov**

Convenient Ways to Pay



Online

dekalbcountyga.gov



Scan now with
your smart phone



Phone

404-371-6294 or
1-866-227-6524



In Person

774 Jordan Lane
Decatur, GA 30033



Mail

DeKalb County Finance
P.O. Box 71224
Charlotte, NC 28272-1224



DeKalb County Georgia

Thank you for being a value customer.

It is our pleasure to be of service to you and the community.