

If you do not have a County Network Account, your username is your 6-digit DeKalb Employee ID (Example: 691234) on your HR record or your County badge.

Open / Download Google Chrome Or Firefox before accessing CV360.

Download Google Chrome: <u>https://www.google.com/chrome/</u> Download Firefox: <u>https://www.mozilla.org/en-US/firefox/new/</u>

Step 1	and save as a bookmark/favorite on your we	You may also copy the below link to your browser b browser for future use. 18175.identity.oraclecloud.com/ui/v1/myconsole
Step 2	ID is always 6 digits and may start with a 0 of DekalbCounty Oracle Cloud Account Sign In Identity domain () identity User Name User name or email Password Forgot Password? Sign In Or sign in with	your DeKalb Employee ID (Example: eld and click on 'Next'. Note: Your employee
	DeKalb CV360 Need help signing in?	Cancel

Step 3 You will receive an email from no-reply@oracle.com with a link to reset the password. Or your spam/ junk folder if you do not see this email in your inbox.		
Hello		
On Friday, December 9, 2022, at 9.26.01 AM EST, you requested to reset your password. You must reset your password		
on the Password Reset		
Details		
If the <u>Password Reset page</u> link doesn't work, please copy and paste the following URL into the address bar of your browser:		
https://idcs-ec9651405c944197977ed21bd31833188.identity.cnactecioud.com.443uilv1/nesetpwd2 token-peYY4tg3331fES5/2F180r02at/0Via4kwAActx3890L54%30		
Important: This link will expire on Saturday, December 10, 2022 926 02 AM EST. Also, if you don't recognize this message, contact your system administrator at <u>wishedon@dekalbcountyga gov</u>		
Please note the following password requirements when creating a new password:		
 Minimum password length: 10 characters 		
 Password must contain 1 uppercase letter, 1 lowercase letter, 1 numeric character. 		
Step 4 After setting up the password using the password reset link, return to the CV360 Sign-ir	n page.	
Enter your 6-digit DeKalb Employee ID (Example: 691234) and password on the below s		
Note: Your CV360 username will always be your 6-digit DeKalb Employee ID.		
\sim		
Configure 10 DeKalb/County	DeKalbCounty	
Oracle Cloud Account Sign In		
User Name		
User name or email		
Password		
Password		
Sign In		
Need help signing in? Click here		
Cookie Preferences		
Or sign in with		
DeKalb CV360		
DeKalb CV360		

Step 5	You will be redirected to the MY APPS page upon successful sign in/authentication. Click on ERTD_PROD to access the CV360 application instance as shown below.
Step 6	You will now be directed to the CV360 Home Page. Click on the home button to start using CV360. You have a new home page! Open it with the home icon or the company logo. You can continue to access this page by selecting the My Dashboard item in the navigation menu.

Troubleshooting

If you are experiencing CV360 issues, support is available. Please submit a Help Desk ticket or request your Department's Payroll Coordinator to submit a ticket on your behalf <u>HERE</u>. (<u>https://helpdesk.dekalbcountyga.gov</u>)