

Welcome!

What's New with
CV360-Phase II?

CV360-Phase II Change
Agent Network

Leadership Spotlight

How Does CV360-Phase II
Impact Me?

Thank You!

Welcome!

Welcome to the September 2023 CV360-Phase II Newsletter! Building upon the successful implementation of CV360-Phase I: Oracle Cloud HCM and Payroll, we are embarking on the initiative to replace the current FMIS (Oracle E-Business Suite) with CV360-Phase II: Oracle Cloud ERP (Financials and Procurement). Our goals towards implementing CV360-Phase II is to realize the benefits of a unified and integrated system, enhance business processes, and optimize the employee and vendor experience.

As we progress through this project, you can rely on this monthly newsletter series to provide CV360-Phase II project updates during this exciting new change. See below for this edition's topics:

- **What's New with CV360-Phase II?**
- **We Need YOU! Call for Volunteers: CV360-Phase II Change Agent Network**
- **Leadership Spotlight: Dianne McNabb, CFO**
- **How Does CV360-Phase II Impact Me?**

What's New with CV360-Phase II?

CV360-Phase II kicked off in April 2023. Since early May, the project has been in the "Technical & Functional Development Phase." During this phase, which lasts through Spring 2024, the project team will continue to gather technical, and business needs from DeKalb County financial and procurement employees and build out the CV360-Phase II solution!

We are currently in the third phase of development. The CV360, Phase II project team has been busy – during the first two development cycles, the team has held over 50 demos, completed over 368 user stories, launched 3 stakeholder surveys, started building the CV360-Phase II webpage, and beginning initial communication with DeKalb suppliers about the upcoming system change.

Go-Live takes place in Summer 2024. Check out the CV360-Phase II timeline below to view how the project team is tracking for a timely delivery.



We Need YOU! Call for Volunteers: CV360-Phase II Change Agent Network ("Precipitators")

What is a Change Agent?

Change Agents, also known as Precipitators, will comprise of a network of select DeKalb Financial & Procurement employees who serve as "champions" of the CV360-Phase II Implementation. Precipitators will work closely with the CV360-Phase II project team to improve project delivery, share project information with their peers and teams, and serve as a liaison between employees and the project team. Precipitators are business leaders who will influence and drive effective, positive ways to advocate for employees & vendors who will use the new CV360-Phase II system.

What are some examples of what Precipitators do?

- Attend Precipitator meetings to share updates and learn more about the impact of CV360-Phase II
- Share information about the project through natural check-ins with their small teams and/or departments
- Drive positivity toward the coming transition with fellow employees and/or share any challenges associated with the change to create potential solutions
- Support fellow employees after go-live by answering questions or directing them to CV360-Phase II resources for assistance

Why should I want to be a Precipitator?

Precipitators will be some of the first employees to learn about CV360-Phase II updates, and they can directly influence training, testing, and the implementation roll out. Also, Precipitators are highly visible to project leadership, and they will interact with the project team to share stakeholder feedback, thus directly impacting change for DeKalb County.

If you are interested in being a Precipitator for CV360, Phase II, please complete this short survey ([click here to take survey](#)) by September 22nd at 5:00PM ET.

Leadership Spotlight: Dianne McNabb, CFO



Dianne McNabb
Chief Financial Officer (CFO)

"DeKalb County's Department of Innovation and Technology aims to equip our County's Departments with the best and most efficient technology available. The upgrade to the Cloud-based ERP, CV360 Phase II, will provide DeKalb County's Finance and Procurement employees with enhanced workflow, automation, standardization, and reporting capabilities. CV360-Phase II will also serve as a more agile, secure, and time-saving tool to streamline vendor interactions and reduce the need for paper and email. The County is committed to simplifying processes where possible and emphasizes the need for timely and easily accessible services for its employees and vendors. I encourage you all to participate in upcoming events and initiatives that the project team brings forward. We are excited for the second phase of CV360, and I look forward to continuing this journey with you all."

Dianne McNabb is currently the CFO for DeKalb County. She has only been with the County for seven years but has worked with the County since the late 1980s, previously serving as the County's municipal advisor while with PFM, as the KPMG senior manager on the County's audit, and as one of the County's investment bankers while with A.G. Edwards, all during her forty-five-year career in government finance and accounting.

Every month, we'll highlight a different DeKalb County business leader. Reach out to CV360@dekalbcountyga.gov to nominate a leader for a future spotlight feature!

How Does CV360-Phase II Impact Me?

As we begin the transition to CV360 Phase II, those who use the current software for financial and procurement business operations should expect to participate in testing and hands on time with the system to provide feedback and areas of improvement before go-live.

Although CV360-Phase II is expected to go live in Late Summer 2024, it's never too early to prepare for the upcoming change. See below for some helpful tips to ease into the transition.

How to Prepare for CV360-Phase II:

- Visit the Oracle ERP [Financials](#) and [Procurement](#) webpages to learn about Oracle Cloud's features and functionality.
- Continue reading these newsletters which will provide additional insights and project updates.
- Once scheduled and/or available:
 - Attend upcoming Roadshows, which will take place in Early Winter 2024.
 - Partake in system testing, which is one of the best ways to gain hands-on experience and validate the new solution before go-live!
 - Participate in CV360-Phase II training sessions, which will start in Spring 2024.
- Exercise patience and optimism! With any new technology, there will be a learning curve and chances to see improvements over time. Be kind to yourself and others, as the entire team is entering a new stage together.

Thank You!

Thanks for checking out our September 2023 Newsletter. See you next month!

If you have any questions or comments about CV360, please email the CV360 mailbox, CV360@dekalbcountyga.gov. We'll be happy to help.